



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

October 16, 2013

Dear LTC HMOs, Capitated and Fee-for-Service PSN:

As of December 1, 2013, all Long-term Care (LTC) plans are required to begin offering the Participant Direction Option (PDO) to all qualified recipients enrolled in their plans. PDO services should be offered to each new qualified enrollee by the plans at their next face-to-face contact. Plans should ensure that LTC services are in place first, and then work with the enrollees to get PDO services in place.

If you have any questions, please contact your contract manager.

Sincerely,

Melanie Brown-Woofter  
Chief, Medicaid Health Systems Development

MBW/slc

