



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

August 22, 2016

Statewide Medicaid Managed Care (SMMC) Policy Transmittal

Policy Transmittal: 16-22

Applicable to:

- Comprehensive Long-term Care (LTC) Plan
- Managed Medical Assistance Health Maintenance Organization
- Managed Medical Assistance Provider Service Network
- Managed Medical Assistance Specialty Plan
- Children's Medical Services (CMS) Plan

Applicable to enrollees in:

- Managed Medical Assistance (MMA)
- Long-term Care (LTC)

Re: Suspension of Missed Services Report

The managed care plan must submit a monthly summary report of all missed services in accordance with Section XIV, Reporting Requirements, and the Managed Care Plan Report Guide. For any month the managed care plan's enrollees did not have missed services, the managed care plan must submit a report explaining there were no missed services during that month. (Attachment II, Exhibit II-B, Section V.D.5.) The purpose of this policy transmittal is to notify managed care plans that the Long-term Care Missed Services Report is suspended until further notice.

If you have any questions, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

Beth Kidder
Assistant Deputy Secretary for
Medicaid Policy and Quality

BK/sr

