



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

December 18, 2015

Statewide Medicaid Managed Care (SMMC) Policy Transmittal

Policy Transmittal: 15-27

Applicable to:

- Comprehensive Long-term Care (LTC) Plan
- Managed Medical Assistance Health Maintenance Organization
- Managed Medical Assistance Provider Service Network
- Managed Medical Assistance Specialty Plan
- Children's Medical Services Network (CMSN) Plan

Re: Revised Denial, Reduction, Termination, or Suspension of Services Report

The Statewide Medicaid Managed Care contract requires managed care plans to submit a monthly Denial, Reduction, or Termination of Services Report for Long-term Care enrollees. (Attachment II, Exhibit II-B, Section XIV.A.1.) The purpose of this policy transmittal is to notify managed care plans of substantial revisions to the Denial, Reduction, or Termination of Services Report template.

Managed care plans must begin to submit the Denial, Reduction, or Termination of Services Report using the revised template by February 15, 2016, for the January 2016 reporting month. The revised report template with updated instructions is attached to this policy transmittal. The revised template and chapter instructions will be replaced in the Statewide Medicaid Managed Care Plan Report Guide, effective January 1, 2016. Please use the attached template when submitting this report, following the naming convention and instructions in the current Statewide Medicaid Managed Care Report Guide.

If you have any questions, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

Beth Kidder
Assistant Deputy Secretary for
Medicaid Policy and Quality

BK/sr
Attachment

