



RICK SCOTT
GOVERNOR

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SECRETARY

December 10, 2015

Statewide Medicaid Managed Care (SMMC) Policy Transmittal

Policy Transmittal: 15-25

Applicable to:

- Comprehensive Long-term Care (LTC) Plan
- Managed Medical Assistance Health Maintenance Organization
- Managed Medical Assistance Provider Service Network
- Managed Medical Assistance Specialty Plan
- Children's Medical Services (CMS) Plan

Re: Critical and Adverse Incident Reports

The Statewide Medicaid Managed Care (SMMC) contract requires managed care plans to comply with all requirements of the Managed Care Plan Report Guide. (Attachment II, Section XIV.A.1.b.¹) The purpose of this policy transmittal is to notify managed care plans that effective immediately, the Critical Incident Summary Report, Critical Incident Report – Individual (for MMA plans only), and Code 15 Reports have been discontinued.

The monthly Critical Incident Summary Report has been replaced with the monthly Adverse and Critical Incident Summary Report for all plans. (Attachment II, Section XIV.A.3.a.²) Managed care plans must begin submitting the Adverse and Critical Incident Summary Report by January 15, 2016 for the month of December 2015, in accordance with the Managed Care Plan Report Guide, effective January 1, 2016 and available on the Agency's website.

If you have any questions, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

Beth Kidder
Assistant Deputy Secretary for
Medicaid Policy and Quality

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¹ The citation for the CMSN plan is Attachment I, Section XIV.A.1.b.

² The citation for the CMSN plan is Attachment I, Section XIV.A.3.

