



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

July 14, 2015

Statewide Medicaid Managed Care (SMMC) Policy Transmittal

Policy Transmittal: 15-17

Applicable to:

- Long-term Care Provider Service Network
- Comprehensive Long-term Care (LTC) Plan
- Managed Medical Assistance Health Maintenance Organization
- Managed Medical Assistance Provider Service Network
- Managed Medical Assistance Specialty Plan
- Children's Medical Services Network Plan

Re: Notice of Action Template for Title XXI MediKids

The managed care plan must provide the enrollee with a written notice of action using the template provided by the Agency and that includes the enrollee or provider's right to file an appeal with the managed care plan and the enrollee's right to request a Medicaid Fair Hearing. (Attachment II, Section VII.G.6.a.). Title XXI MediKids enrollees are not eligible to participate in the Medicaid Fair Hearing process (Attachment II, Exhibit II-A, Section IV.C.1.a.), but they are entitled to file an appeal with the managed care plan and the Agency's Subscriber Assistance Panel. The purpose of this policy transmittal is to notify managed care plans serving Managed Medical Assistance enrollees of required changes to the Agency-prescribed Notice of Action template applicable to Title XXI MediKids enrollees.

The Agency-approved Notice of Action template was provided to managed care plans via Policy Transmittal 14-23, issued on November 25, 2014. The attached document provides a chart of required changes to the Agency-prescribed Notice of Action template for Title XXI MediKids enrollees. The managed care plan must submit final draft versions of the Notice of Action template to its Agency contract manager within thirty days of the date of this policy transmittal, revised for MediKids enrollees and reflecting modifications listed in the attached chart of required changes. Your Agency contract manager will work with you to review and approve the final MediKids Notice of Action template.

If you have any questions, please contact your Agency contract manager at (850) 412-4004.

Sincerely,

Beth Kidder
Assistant Deputy Secretary
for Medicaid Policy and Quality

BK/sr
Attachment

