Florida Medicaid

Outpatient Hospital Services Coverage Policy
Agency for Health Care Administration
August 2019

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1.0 Introduction
Florida Medicaid outpatient hospital services provide preventive, diagnostic, therapeutic, rehabilitative, or palliative items or services furnished by or under the direction of a physician or dentist.

1.1 Florida Medicaid Policies
This policy is intended for use by providers that render outpatient hospital services to eligible Florida Medicaid recipients. It must be used in conjunction with Florida Medicaid’s General Policies (as defined in section 1.3) and any applicable service-specific and claim reimbursement policies with which providers must comply.


1.2 Statewide Medicaid Managed Care Plans
Florida Medicaid managed care plans must comply with the service coverage requirements outlined in this policy, unless otherwise specified in the AHCA contract with the Florida Medicaid managed care plan. The provision of services to recipients enrolled in a Florida Medicaid managed care plan must not be subject to more stringent service coverage limits than specified in Florida Medicaid policies.

1.3 Legal Authority
Florida Medicaid outpatient hospital services are authorized by the following:

- Title XIX of the Social Security Act (SSA)
- Title 42, Code of Federal Regulations (CFR), section 440.20
- Sections 409.815 and 409.905, Florida Statutes (F.S.)

1.4 Definitions
The following definitions are applicable to this policy. For additional definitions that are applicable to all sections of Rule Division 59G, F.A.C., please refer to the Florida Medicaid Definitions Policy.

1.4.1 Claim Reimbursement Policy
A policy document found in Rule Division 59G, F.A.C. that provides instructions on how to bill for services.

1.4.2 Coverage and Limitations Handbook or Coverage Policy
A policy document found in Rule Division 59G, F.A.C. that contains coverage information about a Florida Medicaid service.

1.4.3 General Policies
A collective term for Florida Medicaid policy documents found in Rule Chapter 59G-1, F.A.C. containing information that applies to all providers (unless otherwise specified) rendering services to recipients.

1.4.4 Medically Necessary/Medical Necessity
As defined in Rule 59G-1.010, F.A.C.

1.4.5 Provider
The term used to describe any entity, facility, person, or group enrolled with AHCA to furnish services under the Florida Medicaid program in accordance with the provider agreement.

1.4.6 Recipient
For the purpose of this coverage policy, the term used to describe an individual enrolled in Florida Medicaid (including managed care plan enrollees).
2.0 Eligible Recipient

2.1 General Criteria
An eligible recipient must be enrolled in the Florida Medicaid program on the date of service and meet the criteria provided in this policy.

Provider(s) must verify each recipient’s eligibility each time a service is rendered.

2.2 Who Can Receive
Florida Medicaid recipients requiring medically necessary outpatient hospital services. Some services may be subject to additional coverage criteria as specified in section 4.0.

If a service is limited to recipients under the age of 21 years, it is specified in section 4.0. Otherwise, the service is covered for recipients of all ages.

2.3 Coinsurance and Copayment
Recipients are responsible for a $3.00 copayment for outpatient services provided in an outpatient setting other than the emergency department, per day, per recipient in accordance with section 409.9081, F.S., unless the recipient is exempt from copayment requirements or the copayment is waived by the Florida Medicaid managed care plan in which the recipient is enrolled. For more information on copayment and coinsurance requirements and exemptions, please refer to Florida Medicaid’s Copayments and Coinsurance Policy.

3.0 Eligible Provider

3.1 General Criteria
Providers must meet the qualifications specified in this policy in order to be reimbursed for Florida Medicaid outpatient hospital services.

3.2 Who Can Provide
Services must be rendered by hospitals licensed as a general or specialty hospital in accordance with section 395.003, F.S.

Providers must have an outpatient end-stage renal dialysis program that is certified by the Centers for Medicare and Medicaid Services (CMS), as required in 42 CFR 494, to provide dialysis services in the outpatient setting.

4.0 Coverage Information

4.1 General Criteria
Florida Medicaid covers services that meet all of the following:

- Are determined medically necessary
- Do not duplicate another service
- Meet the criteria as specified in this policy

4.2 Specific Criteria
Florida Medicaid covers outpatient hospital services when recipients are admitted and discharged home or to a non-acute care facility on the same day. Outpatient hospital services include the following items or services:

- Emergency or observation services
- Laboratory tests
- Medical supplies, drugs, and biologicals used by physicians or hospital personnel in treatment
- Radiology services
- Services in an outpatient clinic, including same-day surgery
- Therapy services
4.2.1 Emergency Department Services
Florida Medicaid covers emergency department visits, once per day, per recipient. Florida Medicaid covers emergency services, as defined in Rule 59G-1.010, F.A.C., provided by a hospital that is not enrolled as a Florida Medicaid provider until the recipient can be moved to a participating hospital.

4.2.2 Emergency Services For Undocumented Aliens
Florida Medicaid covers emergency services (including labor and delivery and dialysis services) provided to undocumented aliens who otherwise meet all eligibility requirements except citizenship status. Florida Medicaid will not cover continuous or episodic services after the emergency has been alleviated.

4.2.3 Non-Emergency Services
Florida Medicaid covers non-emergency outpatient services, as follows:

- As medically necessary for recipients under the age of 21 years
- Up to $1500 per fiscal year for recipients age 21 years and older, with the exception of labor and delivery services, surgical procedures, dialysis services, and chemotherapy services which are covered when medically necessary

4.2.3.1 Observation Services
Florida Medicaid covers up to 48 hours of observation services without a subsequent inpatient admission.

For more information, please refer to Florida Medicaid’s Inpatient Hospital Service Coverage Policy.

4.2.3.2 Therapy Services
Florida Medicaid covers therapy services as follows:

- Physical, respiratory, occupational, and speech-language pathology therapy services as medically necessary, for recipients under the age of 21 years
- Physical and respiratory therapy services subject to the coverage specified in section 4.2.3 of this policy for recipients age 21 years and older

4.3 Early and Periodic Screening, Diagnosis, and Treatment
As required by federal law, Florida Medicaid provides services to eligible recipients under the age of 21 years, if such services are medically necessary to correct or ameliorate a defect, a condition, or a physical or mental illness. Included are diagnostic services, treatment, equipment, supplies, and other measures described in section 1905(a) of the SSA, codified in Title 42 of the United States Code 1396d(a). As such, services for recipients under the age of 21 years exceeding the coverage described within this policy or the associated fee schedule may be approved, if medically necessary. For more information, please refer to Florida Medicaid’s Authorization Requirements Policy.

5.0 Exclusion

5.1 General Non-Covered Criteria
Services related to this policy are not covered when any of the following apply:

- The service does not meet the medical necessity criteria listed in section 1.0
- The recipient does not meet the eligibility requirements listed in section 2.0
- The service unnecessarily duplicates another provider’s service

5.2 Specific Non-Covered Criteria
Florida Medicaid does not cover the following as part of this service benefit:

- Blood replacement fees
• Drugs and supplies for use outside the hospital
• Durable medical equipment and supplies for use outside of the hospital
• Detoxification that is not medically necessary to treat an emergency
• Laboratory, pathology, organ, and disease panels that contain duplicate components
• More than three pints of blood for dually eligible recipients
• Personal items not directly related to the treatment and care of an illness or injury
• Routine primary care services
• Services for cosmetic purposes
• Specimen collection (venipuncture, collection, handling, or transportation of specimens)
• Services that are more than 24 hours in duration, except for observation
• Well child visits

6.0 Documentation

6.1 General Criteria
For information on general documentation requirements, please refer to Florida Medicaid’s Recordkeeping and Documentation Requirements Policy.

6.2 Specific Criteria
Providers must submit the following AHCA forms, incorporated by reference in Rule 59G-1.045, F.A.C., with the claim, as applicable:

• State of Florida Abortion Certification Form - AHCA-Med Serv Form 011, June 2016
• State of Florida Exception to Hysterectomy Acknowledgement Requirement – ETA-5001, June 2016
• State of Florida Hysterectomy Acknowledgement Form – HAF-5000, June 2016


7.0 Authorization

7.1 General Criteria
The authorization information described below is applicable to the fee-for-service delivery system. For more information on general authorization requirements, please refer to Florida Medicaid’s Authorization Requirements Policy.

7.2 Specific Criteria
The treating practitioner or hospital provider must obtain authorization from the quality improvement organization for the following:

• Cochlear device implantation
• Physical, occupational, and speech-language pathology services for recipients under the age of 21 years
• Radiology and nuclear medicine services, unless rendered in conjunction with an emergency department visit or observation stay

8.0 Reimbursement

8.1 General Criteria
The reimbursement information below is applicable to the fee-for-service delivery system.
8.2 **Specific Criteria**
Florida Medicaid reimburses for outpatient hospital services, including observation provided to a recipient within the 48 hours immediately preceding an inpatient admission, as part of the inpatient claim.

8.3 **Claim Type**
Institutional (837I/UB-04)

8.4 **Billing Code, Modifier, and Billing Unit**
Providers must report the most current and appropriate billing code(s), modifier(s), and billing unit(s) for the service rendered, incorporated by reference in Rule 59G-4.002, F.A.C.

Providers must include the appropriate Healthcare Common Procedure Coding System (HCPCS) or Current Procedural Terminology (CPT) code on the claim form for all revenue codes.

8.4.1 **Clinic Services**
Public hospital providers that have assumed the fiscal and operating responsibilities of one or more primary care centers previously operated by the Florida Department of Health or the local county government must include revenue code 0510 to be reimbursed for clinic services using the UB-04 claim form. Otherwise, providers must submit claims for clinic services using the CMS 1500 claim form.

8.4.2 **Drugs and Biologicals**
Providers must include the National Drug Code (NDC) combination on the claim form when billing revenue code 0636 for medications listed in the Prescribed Drug Injectable Medications Oncology Medications Fee schedules.

Providers may include revenue code 0636 multiple times on the same outpatient claim form.

8.4.3 **Emergency Department (ED) Visits Spanning Two Dates of Service**
Providers must include the following on the claim form:

- Revenue code 045X for ED services
- The date the recipient entered the ED as the date of service for the ED visit
- The date the provider rendered any service related to the ED visit as the date of service for that line item

8.4.4 **Observation Services Spanning Two Dates of Service**
Providers must include the following on the claim form:

- Revenue code 0762 for observation hours
- The date the recipient started observation as the date of service
- The date the provider rendered any service related to the observation stay as the date of service for that line item

8.5 **Diagnosis Code**
Providers must report the most current and appropriate diagnosis code to the highest level of specificity that supports medical necessity, as appropriate for this service.

Providers must include the appropriate Healthcare Common Procedure Coding System or Current Procedural Terminology code on the claim form for all revenue codes.

8.6 **Rate**
Florida Medicaid reimburses for outpatient hospital services using the Enhanced Ambulatory Patient Grouping (EAPG) reimbursement methodology in accordance with Rule 59G-6.031, F.A.C, except the following:

- Clinic services billed on the CMS 1500 claim form
- Infant and newborn hearing screening
• Transplant services reimbursed under the global transplant methodology
• Vagus nerve stimulator device

For EAPG codes and relative weights see http://ahca.myflorida.com/medicaid/Finance/finance/institutional/hoppps.shtml.

For rates for services reimbursed outside of the EAPG methodology in accordance with Rule 59G-4.002, F.A.C., see http://ahca.myflorida.com/medicaid/review/fee_schedules.shtml.

8.6.1 Transplant Services
Florida Medicaid reimburses for services covered under the transplant global fee in accordance with Rule 59G-4.150, F.A.C.

8.6.2 Out-of-State Providers
Florida Medicaid reimburses out-of-state providers at the out-of-state outpatient hospital rates for emergency services. For a schedule of rates, see http://ahca.myflorida.com/medicaid/cost_reim/index.shtml.