Florida Health Plan Portal & Self-Service Enhancement Demonstration
Introductions

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Agenda

- Introduction
- Health Plan Portal Demonstration
- Self-Service Features Demonstration
- Questions
What is the Florida Health Plan Portal?

- A new secure Florida Medicaid Web Portal tailored specifically to the needs of health plans.
- A secure single-entry point to conducting day-to-day business with Florida Medicaid.
- A central information hub for health plan-related fiscal agent publications, alerts, and notifications.
Health Plan Portal Navigation Menu

Health Plan Portal Navigation Menu options, including:

Florida Health Plan Portal

Welcome, HEALTH PLAN [User Name]  [ Your session ends in 12:34 minutes. ]  Refresh Session | Close

HOME

Home  Notifications & Alerts  Dashboard  Provider Tools  Provider Lookup  Resources  Contact Us
Provider Tools Menu Options

Provider Tools Menu options include the following new features:

- Attestation uploads;
- Enhanced claim search functionality; and
- Newborn activation request submissions.
Self-Service Enhancements

- 1099 Electronic Delivery
- Change of Address Wizard
- Electronic Funds Transfer Designation Wizard
- Real-time Group Membership Updates
- Provider File Maintenance Request Submission
- EDI Agreement Submission
- Interactive Application Checklist
- Exceptional Claim Submission
- Fee Schedule Lookup Tool
- Self-Service Password Reset
- Newborn Activation Request
- Enrollment Status Chat Feature
Florida Health Plan Portal Information

For more information on the Florida Health Plan Portal, visit: mymedicaid-florida.com.

From the homepage, hover over Managed Care, look under the Support column, and click Training Presentations. Once at the Training Presentations section, click Florida Health Plan Portal Training Presentation.
Self-Service Enhancement Information

The Florida Medicaid Web Portal has been updated with numerous Quick Reference Guides to assist providers with utilizing the new self-service features, including:

- Change of Address Wizard
- EFT Designation Wizard
- Electronic EDI Agreements
- Electronic Exceptional Claim Submission
- Interactive Enrollment Checklist
- Provider File Maintenance
- Electronic IRS Form 1099
- Fee Schedule Lookup Tool
- Group Linking and Delinking
- Newborn Activation Feature

To access Quick Reference Guides, visit: mymedicaid-florida.com.

From the homepage, hover over Provider Services, look under the Training column, and click Quick Reference Guides.
Thank you!