Background

• The Office of HIE oversees Health IT initiatives in the Florida Agency for Health Care Administration (Agency):
  – Medicaid EHR Incentive Program
  – ePrescribing Reporting and Promotion
  – Florida Health Information Exchange (Florida HIE)
• Florida HIE established in 2011
  – The Agency oversees the operations with input from stakeholder advisory bodies
  – The technical infrastructure is operated under a no-cost agreement with a vendor (Audacious Inquiry)
Guiding Principles

• Responsiveness to stakeholder input
• Sustainability
• Scalability of implementations
• Flexibility in application
• Appreciation of Florida’s unique environment
• Alignment with industry trends
Florida HIE Services

• Query Solutions
  – Facilitates onboarding to national networks directly or via The State Gateway to the eHealth Exchange

• Direct Messaging
  – Outreach encouraging utilization of EMR-based Direct implementations
  – Web-based mailbox option to fill gaps in functionality and access

• Encounter Notification Service (ENS)
  – Routes notice of inpatient and emergency department hospital encounters to subscribers for care coordination and reduction in unnecessary readmissions
Encounter Notification Service

- Over 215 acute care hospital data sources
- Covers 95% of Florida’s acute care hospital beds
- Hospitals send real-time HL7 Admit-Discharge-Transfer feeds
  - Includes patient demographics, primary complaint, diagnosis code, discharge disposition & description
- 43 subscribers include provider groups, hospitals, payers, and accountable care organizations
  - Many route notifications downstream to PCPs
Encounter Notification Service

- Total Subscribed Lives: 6,331,735
- Total Alerts in March 2018: 711,664
- Total Alerts since 2015: 8,239,563

Florida HIE ENS Monthly Statistics

- Panel Size
- Monthly Subscriber Notifications

Graph showing monthly statistics from February 2015 to February 2018.
CMS Funding: ENS

- Funding is available to onboard Medicaid hospital or provider groups to ENS for up to one year
- Medicaid providers include long term-post acute care providers, or behavioral health centers
- One year funding gives subscribers time to fully develop and implement policies and workflow processes necessary to utilize and share the alerts.
CMS Funding: HIE Expansion

• HIE Expansion Contracts
  – Request for Proposals issued
  – Contracts awarded to three regional HIEs in Florida
  – Funding covers expansion of operational regional HIEs, and/or connectivity to the eHealth Exchange
Roadmap Development

- A study of the HIE environment in Florida was conducted:

  An assessment of the current state of HIE infrastructure and services in Florida

  Recommendations for achieving an ideal state
Challenges and Opportunities

- Clear Value Proposition
- Early Adoption and Changing Technology
- Cost and Complexity
Pursuing Roadmap Initiatives

• Optimize Governance Structures:
  – Reassess and redefine roles of stakeholder bodies to improve engagement
  – Coordinate with Medicaid Enterprise System activities

• Increase Awareness & Engagement:
  – Enhance outreach efforts, expand distribution, and strategically target organization types
  – Develop Florida Health IT Educational Clearinghouse
Pursuing Roadmap Initiatives

• Motivate & Encourage Exchange:
  – HIE Expansion Contracts
    • Contracts awarded to Regional HIEs to expand through the addition of Medicaid providers, or connection to the eHealth Exchange
  – Coordination with Florida Department of Health
    • Emergency Management Services; Emergency Preparedness efforts; Facilitate Registry Reporting; coordinate County Health connectivity
  – Enhance Florida HIE Services
    • Increase integration capabilities for EMRs like Epic
    • Added portal functionality
    • Pursuing additional data sources (LTPAC, dialysis, & ambulatory)
Questions?

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