

## **Electronic Prior Authorization for Drugs Billed Through the Fee-For-Service Delivery System Pharmacy Benefit**

The following information is for prescribers in the fee-for-service delivery system.

Effective October 23, 2018, the Agency for Health Care Administration and its pharmacy benefit manager, Magellan Medicaid Administration, implemented an optional electronic prior authorization (ePA) for drugs that require prior authorization in the fee-for-service delivery system. ePA is HIPAA compliant with its set of policies and procedures along with technical, physical, and administrative safeguards to maintain compliance with the HIPAA Privacy Rule and implementing regulations. ePA applies the NCPDP SCRIPT standards to all transactions.

There are many benefits resulting from the implementation of an ePA functionality.

The benefits to the prescriber include:

- Less time spent reacting to request for prior authorizations;
- Near real-time submission;
- Less administrative overhead than paper submissions or phone calls;
- Less impact on staff time and workflow; and
- Improved patient care by minimizing delay obtaining medications.

The benefits to pharmacy providers include:

- Less impact on pharmacy staff;
- Less administrative overhead than fax or phone calls; and
- Improved customer service by removing medication(s) delays.

The benefits to the recipient include:

- Improved patient care by minimizing delays in obtaining medications by dramatically shortening the prior authorization cycle time; and
- Less anxiety and confusion around obtaining status updates of prior authorizations.

All providers who choose to utilize the ePA option must register on the CoverMyMeds® (CMM) portal or use an electronic health record that CMM has integrated with. Registration is free of charge. The National Provider Identifier Registry, as well as CMM's database of pharmacy confirmed fax numbers, is used to generate a code that is faxed to the provider's office. The code will be used to complete the online process. If the fax number is not available, CMM will contact the provider telephonically.

**Register at the following link:**

<https://account.covermymeds.com/>

For assistance, fee-for-service providers may call the **Florida Medicaid Pharmacy Support Call Center at 1-800-603-1714.**