Integration Services / Integration Platform: (IS/IP) Introductory Meeting

December 3, 2019
Welcome from Beth and Scott…

Beth Kidder
Deputy Secretary, Division of Medicaid

Scott Ward
Chief Information Officer
Today’s Agenda

• IS/IP Implementation Team Introductions

• Where are we Starting?
  – How do we work together?
  – SharePoint Overview / Existing Standards
  – Meeting Cadence and Planned Orientation / Overview Sessions
  – Where do we work? Where do we meet?

• Questions?
### Meet the Team!

#### AHCA Team Members:
- Angel Garay – AHCA IS/IP DDI Team Lead
- Angela McKenny – AHCA IS/IP DDI Contract Manager
- Other Agency SMEs as needed

#### SEAS Team Members:
- Rob Bright – SEAS IS/IP DDI Team Lead
- Prashant Zaveri – SEAS IS/IP DDI Technical Lead
- Som Khot – SEAS IS/IP DDI Technical SME
- Barry McConnell – SEAS IS/IP DDI Technical SME
- Jon Henderson – SEAS IS/IP DDI Technical SME

#### Accenture Team Members:
- Tracy Feliciani – Vendor IS/IP DDI Account Manager
- Daymon Jensen – Vendor IS/IP DDI Project/Contract Manager
- Chandra Chitepu – Vendor IS/IP DDI Integration Manager

#### IV&V Team Members:
- Hope Chukes – IV&V IS/IP DDI Lead
- Mitch Shepard – IV&V IS/IP DDI Backup
- Peter Wall – IV&V FX Project Lead
- Bruce Whitehead – SEAS IS/IP DDI BA Lead
- Rich Bobik – SEAS IS/IP DDI BA Technical
- Mindy Fike – SEAS IS/IP DDI FX Project Manager
- Meg Infiorati – SEAS IS/IP DDI OCM Services
- Greg Martin – SEAS IS/IP Contract Lead
- Frank Su – Vendor IS/IP DDI Systems Development Lead
- Henry Wu – Vendor IS/IP DDI Enterprise Architect
- Kristi Abplanalp – Vendor IS/IP DDI Quality Assurance/Testing Manager
- Stephen Corley – Vendor IS/IP DDI Operational and Maintenance Manager
How do we Work Together?

- This is a team effort that includes AHCA, SEAS and each FX Vendor, with monitoring from the IV&V Vendor.

- IS/IP is one project of many- the focus is having **integrated operations** across FX. Existing FX Operations and Governance processes help to support this.

- Agency approved standards, tools, and templates are established and will be used for all FX projects, including IS/IP.

- A lot of upfront work has been done to support your success! We’ll walk through SharePoint shortly to highlight available materials.
How do we Work Together?

IV&V, Monitor, Reports to

Agency OCM Division Partners (FX Change Network)

Secretary / FX Executive Sponsor

FX Program Governance

FX Governance Chair

SEAS Director

SEAS Operations

IS/IP Implementation Team

EDW Implementation Team

FX Team Leads

EDW

IS/IP

Etc.

FX Team Lead

Project Manager

Programmatic & Technology Resources

OCM Liaison

AHCA Roles on IS/IP Implementation Team:

Team Lead

Contract Manager

Business SMEs

Technical SMEs

SEAS Roles on IS/IP Implementation Team:

Team Lead

Project Manager

Programmatic & Technology Resources

OCM Liaison

Accenture Team:

Team Member

Team Member

Team Member

Etc.
Where are we Starting?

FX Phased Procurement Strategy
(formally known as the Florida MES Procurement Strategy)
Released in June 2016

**PHASE 1**
Procurement of a Strategic Enterprise Advisory Services (SEAS) Vendor and an Independent Verification and Validation (IV&V) Vendor

**PHASE 2**
Establishes the technical foundation of the modular transformation through the Agency’s procurement of an Integration Services and Integration Platform (IS/IP) Solution and an Enterprise Data Warehouse (EDW) Solution

**PHASE 3**
Existing Medicaid-related systems will be integrated into the infrastructure created by IS/IP and EDW

**PHASE 4**
Acquisition and implementation of modular processing capabilities, systems and services that upgrade, modernize and replace the functions currently performed by multiple existing systems

**COMPLETE**
Fall 2017

**WE ARE HERE**
Fall 2019 – Fall 2021

**Spring 2020 - 2025**

FX Phased Procurement Strategy (formally known as the Florida MES Procurement Strategy)
Released in June 2016

**COMPLETE**
Fall 2017

**WE ARE HERE**
Fall 2019 – Fall 2021

**Spring 2020 - 2025**
The objectives of the IS/IP solution are to enable FX Program integration and set up the infrastructure to realize the benefits of modularization by designing, developing, and implementing the IS/IP solution.

**Workstream A**
ESB to serve as the primary API gateway, Service Management to include service registry, repository, and contract management capabilities, MFT solution for secure internal and external file/data transfer, and a Business Rules Engine (BRE).

**Workstream B**
Master Data Management (MDM) solution to aggregate information and provides the capability to create the Master Person Index (MPI) and Master Organization Index (MOI).

**Workstream C**
Security solution for the authentication and authorization component of the Integration Platform which encompasses capabilities for single sign-on.
The Florida Agency for Health Care Administration (AHCA or Agency) is preparing for the changing landscape of health care administration and increased use of the Centers for Medicare and Medicaid Services (CMS) Medicaid Information Technology Architecture (MITA) to improve the administration and operation of the Florida Medicaid Enterprise. The current Florida Medicaid Enterprise is complex; it includes services, business processes, data management and processes, technical processes within the Agency, and interconnections and touch points with systems that reside outside the Agency necessary for administration of the Florida Medicaid program. The future of the Florida Medicaid Enterprise integration is to allow Florida Medicaid to secure services that can interoperate and communicate without relying on a common platform or technology.

During the strategic visioning session held on December 13, 2017, the Agency executive team determined that this project should be focused much more broadly than just a Florida Medicaid Management Information System (FMMIS) replacement, indicating that the project should “Transform the Medicaid Enterprise to provide the greatest quality, the best experience, and the highest value in healthcare.”

To articulate this far-reaching scope, the Medicaid Enterprise System (MES) Procurement Project was re-named Florida Health Care Connections (FX) in the summer of 2018.

- Common information area for all FX authorized project stakeholders
- Information maintained by SEAS
- Quick Launch provides navigation to key information
- Read-only access (allows downloads) and contains latest approved versions of FX artifacts
SharePoint Overview / Standards ISIP

- Workspace for IS/IP Implementation Team (AHCA, IS/IP Vendor, SEAS)
- Information maintained by IS/IP DDI Project Team
- Project Artifact Directory (PAD) contains all project related information
- IS/IP Team Members have access to FX Home (read) and ISIP workspace (contribute)
- Quick Launch provides navigation to key information

Project Objective
The future of the Florida Medicaid Enterprise integration is to interoperate and communicate on a common platform. Connecting services and infrastructures and developing integration standards are the next steps for advancing the Florida Health Care Connections (FX) level of MITA maturity and system modularity modernization. In 2019, the Agency procured an Integration Services and Integration Platform (IS/IP) Vendor. The Integration Platform will serve as the centralized communication hub and foundational platform upon which all future FX modules will communicate and integrate. The Integration Services function will orchestrate and coordinate the connection to and communication paths within AHCA and across other Health and Human Services (HHS) agencies. The IS/IP Vendor serves as the systems integrator to plan, schedule, test, and validate connection to the Integration Platform for all future module vendors.
## Upcoming Meetings / Orientation

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<tr>
<th>Meeting</th>
<th>Description</th>
<th>Frequency / Date &amp; Time</th>
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<tr>
<td><strong>1 Schedule Review Meeting</strong></td>
<td>Project meeting with attendees from AHCA implementation team, SEAS implementation team, and IS/IP Vendor team; Intent is to discuss progress against schedule and any items that need to be raised as part of the Integrated Schedule Review meeting on Thursday.</td>
<td>Weekly, Thursdays, 9:30 a.m.</td>
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<td>Location: AHCA</td>
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<td><strong>2 IS/IP Status Meeting</strong></td>
<td>Project meeting with attendees from AHCA implementation team, SEAS implementation team, and IS/IP Vendor team; Intent is to discuss key activities completed, upcoming activities, risks, issues, decisions and items for escalation.</td>
<td>Weekly, Thursdays, 10:00 a.m.</td>
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<td>Location: AHCA</td>
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<td><strong>3 Agency Governance Meetings</strong></td>
<td>Project team participation is by invite only, but please make sure that you are available during these time slots in case the IS/IP vendor is requested to attend.</td>
<td>Program Governance:</td>
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<td>Mondays, 3:30 – 4:30 p.m.</td>
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<td>Executive Governance:</td>
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<td>Thursdays, 3:00 – 4:00 p.m.</td>
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<td>4 Change Control Board (CCB)</td>
<td>Includes attendees that represent the Agency, the Strategic Advisor, and the Vendor to discuss proposed Project Change Requests (PCRs) and evaluate the impact of change. This group will approve or deny PCRs within their threshold and will escalate items above their threshold to Governance for decision.</td>
<td>Weekly, Day &amp; Time TBD</td>
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| 5 Overview Discussion:  
- Strategy / Governance  
- EPMO  
- IV&V  
- OCM Services  
Overview Discussion:  
- BA Team  
- Technical Team | Discussion to introduce tools, templates, standards and processes associated with Strategy, Governance, EPMO, IV&V, and Organizational Change Management (OCM) Services Team.  
Discussion to introduce tools, templates, standards and processes associated with the Business Analyst (BA) team, the Technical Team. | December 5, 2019, morning session  
December 5, 2019, afternoon session |
Where do we Work & Meet?

• Accenture IS/IP team members are working at Accenture Southwood office.

• North Highland IS/IP Team members are working at North Highland Southwood office.

• All IS/IP meetings should include a Microsoft Teams meeting option (as there will likely be some set of team members that are remote).

• Accenture has dedicated meeting space for IS/IP meetings; however the following weekly meetings will still take place at AHCA:
  – Weekly IS/IP status meetings
  – Weekly IS/IP schedule meetings

Note: The intent is to conduct both of these weekly meetings on Thursdays (back to back 30-minute meetings) so that team members who are traveling to AHCA can be efficient with their time!
Questions? Comments?