HALIFAX HEALTH
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halifaxhealth.org
LIP Primary Care and Alternate Deliver Systems

Halifax Health Report
SFY 2011, SFY 2012
About Halifax Health

• Independent Health Care Taxing District
  • 678 licensed beds, 500 physician medical staff, 46 medical specialties, Level 2 trauma center

• Tertiary Care Hospital in Daytona Beach

• Community Hospital in Port Orange

• Large Hospice Program, New Home Health Pgm

• 4 Primary Care Sites
Halifax Health Service Area Demographics

- Taxing District Is Northeast Volusia County surrounding the City of Daytona Beach
- Service Area Includes 600,000 residents of Volusia and Flagler Counties
Community Benefit
Unpaid Cost of Public Programs FY2012

• $24.1M Medicaid/Medicare Shortfall
• $40.8M Uninsured Patients
• $6.7M Physician Services
• $1.2M Preventive Health Services
• $1.9M Medicaid Match
• $5.2M Trauma Services
• $1.2M Neonatal and Pediatric Intensive Care
• $0.3M Child and Adolescent Behavioral Svcs
• $80.2M Total Community Benefit
LIP Primary Care Grant
Four Key Initiatives

1. Expanded Hours at the Halifax Health Community Clinic
2. New Access Point for the Young Adult Parents of the Children at Keech Street Pediatric Clinic
3. Expansion of Disease Management Program
4. Develop Emergency Department Diversion Program
Keech Street Pediatric Health Center
Added Care For Parents

• Added Nurse Practitioner

• Added Medical Support Staff
  – LPN

• Added Business Services - Financial Counselor

• Added Clerical Support
Halifax Health Community Clinic
Expanded Hours

• Added Nurse Practitioner
• Added Medical Support Staff
  – LPN and MedTech
• Added Family Practice Residents
• Added Business Services and Case Manager
• Hours Extended to 8pm M-F, Sat 8-4:30
Disease Management Program

- Added Case Manager
- Care Management Program To 122 Individuals
- Group Diabetes Education
### Disease Management

<table>
<thead>
<tr>
<th></th>
<th>Before Program</th>
<th>1 year into Program</th>
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</thead>
<tbody>
<tr>
<td>A1c &lt; 7</td>
<td>44%</td>
<td>54%</td>
</tr>
<tr>
<td>LDL &lt; 100</td>
<td>62%</td>
<td>71%</td>
</tr>
<tr>
<td>Urine MA &lt;30</td>
<td>52%</td>
<td>59%</td>
</tr>
<tr>
<td>Blood pressure</td>
<td>44%</td>
<td>50%</td>
</tr>
<tr>
<td>Use of aspirin</td>
<td>N/A</td>
<td>75%</td>
</tr>
<tr>
<td>Annual foot exams</td>
<td>42%</td>
<td>82%</td>
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<tr>
<td>Ophthalmology referral</td>
<td>31%</td>
<td>55%</td>
</tr>
<tr>
<td>ER diversion</td>
<td>N/A</td>
<td>19 visits</td>
</tr>
<tr>
<td>ER visit for DM</td>
<td>N/A</td>
<td>1</td>
</tr>
<tr>
<td>Inpatient admission for DM</td>
<td>N/A</td>
<td>1</td>
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</table>
Develop Emergency Department Diversion Program

- Added Physician Assistant
- Added Case Manager
- Added Business Services - Financial Counselor

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2012</th>
<th>Percent Chg</th>
</tr>
</thead>
<tbody>
<tr>
<td>ED Visits</td>
<td>121,686</td>
<td>116,850</td>
<td>4.5% decrease</td>
</tr>
<tr>
<td>CC Visits</td>
<td>17,029</td>
<td>19,090</td>
<td>20.2% increase</td>
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</table>
## Individuals Served, Services and Type

### Part 1

<table>
<thead>
<tr>
<th>Number of Individuals Served</th>
<th>Services Provided</th>
<th>Service Type Narrative</th>
</tr>
</thead>
<tbody>
<tr>
<td>65</td>
<td>Chronic Disease Management</td>
<td>Care management program – Family Practice</td>
</tr>
<tr>
<td>57</td>
<td>Chronic Disease Management</td>
<td>Care management program – Community Clinic</td>
</tr>
<tr>
<td>72</td>
<td>Diabetes Self Management Ed</td>
<td>Diabetes education program with diet, exercise and medication management</td>
</tr>
<tr>
<td>79</td>
<td>Gestational Diabetes Ed</td>
<td>Prenatal diabetic education and management</td>
</tr>
<tr>
<td>12</td>
<td>Cardiac Rehabilitation</td>
<td>Telemetry monitored exercise and behavior modification for patients with cardiac disease.</td>
</tr>
<tr>
<td>11</td>
<td>Pulmonary Rehabilitation</td>
<td>Medically supervised exercise and education program for respiratory deficiencies.</td>
</tr>
<tr>
<td>Number of Individuals Served</td>
<td>Services Provided</td>
<td>Service Type Narrative</td>
</tr>
<tr>
<td>------------------------------</td>
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<td>-------------------------------------------------------------</td>
</tr>
<tr>
<td>1405</td>
<td>Laboratory testing</td>
<td>CBC,</td>
</tr>
<tr>
<td>24</td>
<td>PAP smear</td>
<td>In community clinic</td>
</tr>
<tr>
<td>3120</td>
<td>Smoking Cessation</td>
<td>In community clinic and family health center</td>
</tr>
<tr>
<td>25</td>
<td>Urology</td>
<td>Elevated PSA, kidney stones, renal failure CA</td>
</tr>
<tr>
<td>10</td>
<td>Oncology</td>
<td>Lung cancer</td>
</tr>
<tr>
<td>35</td>
<td>Surgery</td>
<td>Spleen, lipoma, polyps, cyst removal</td>
</tr>
<tr>
<td>156</td>
<td>Family Practice Procedures</td>
<td>Colposcopy, endometrial biopsy, joint injections, skin lesion removal</td>
</tr>
</tbody>
</table>
Halifax Health LIP Tier-Two
3 Initiatives

1. CENTER FOR WOMEN & INFANT HEALTH
2. CONGESTIVE HEART FAILURE OBSERVATION SERVICES
3. EXPANDED EMERGENCY DEPARTMENT UTILIZATION AND DIVERSION
Halifax Health LIP Tier-Two Initiative 1

- CENTER FOR WOMEN & INFANT HEALTH
  - OB Hospitalists and MOREOB initiative
  - Quantifiable Outcome Targets
    - Decrease in number of unattended deliveries
    - Reduce Cesarean rate for first birth women
Halifax Health LIP Tier-Two Initiative 2

• CONGESTIVE HEART FAILURE OBSERVATION SERVICES
  – Congestive Heart Failure Observation Services
    • Establish observation services to manage low acuity CHF patients
    • Develop protocol for Order Observation Status
  – Quantifiable Outcome Targets
    • Reduce overall CHF readmissions
    • Reduce DRG 293 Length Of Stay average
    • Reduce overall DRG 293 admissions
Halifax Health LIP Tier-Two Initiative 3

• EXPANDED EMERGENCY DEPARTMENT UTILIZATION AND DIVERSION
  – ED Protocol to assess emergency status and divert non-emergent conditions to appropriate services using expanded financial counseling services.
    • Expand diversion to Port Orange ED
    • Expand hours of Daytona Beach ED
  – Quantifiable Outcome Targets
    • Number of patients diverted from hospital Emergency Rooms after Medical Screening Exam and prior to receiving services at the Emergency Room
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