



RON DESANTIS
GOVERNOR

SIMONE MARSTILLER
SECRETARY

May 6, 2021

To Agency Regulated Health Care Providers:

The Agency for Health Care Administration (AHCA) places the greatest importance on the safety and security of all Floridians throughout the year, but we cannot do it alone.

As we begin the 2021 hurricane season, please ensure your facility is prepared for potential emergencies and take the time to do the following:

- Review Emergency Management Plans. When reviewing plans, remember to consider needed changes to accommodate social distancing and other protective measures for COVID-19;
- Test emergency generators;
- Review Loss of Power Plans; and
- Ensure sufficient emergency supplies are available.

Residential and 24-hour Care Providers should review and update the following information for each facility in the Emergency Status System (ESS):

- Contacts, ensuring at least one person has been designated as the Safety Liaison and their information is updated and accurate;
- Verify utility information for each type of service listed (list all utility account numbers for your facility);
- Verify the generator information listed is current and complete;
- Confirm the planned evacuation location(s) information is current and accurate;
- Document the source of transportation that will be used if there is a need to relocate residents; and
- Continue to enter COVID-19 positive statistics and vaccination rates daily.

This year the Agency has launched an updated **Generator Status dashboard**. This platform is hosted on AHCA's website and focuses on full generator compliance versus the availability of onsite generators for nursing homes and assisted living facilities. The dashboard provides information about emergency power plan compliance and offers an interactive map allowing users to click on a specific county or counties to review details specific to the selections. A downloadable report page is available that displays generator status by each individual facility.

Visit AHCA.MyFlorida.com/generatordashboard to learn more.

We have also created printable posters and handouts to assist you with preparing for hurricane season. [Click here to access these resources.](#)

If you have additional questions regarding your emergency management plans, please contact your local emergency management agency. Should you need help setting up an ESS account



or have questions related to the requirements of licensure, please contact the appropriate licensure unit listed below.

Assisted Living Unit

Phone: (850) 412-4304

E-mail: assistedliving@ahca.myflorida.com

- Assisted Living Facilities
- Adult Family Care Homes

Laboratory and In-Home Services Unit

Phone: (850) 412-4500

E-mail: LABSTAFF@ahca.myflorida.com

- End-Stage Renal Disease Facilities

Hospital & Outpatient Services Unit

Phone: (850) 412-4549

E-mail: Hospitals@ahca.myflorida.com

- Hospitals
- Crisis Stabilization Units
- Short-Term Residential Treatment Facilities
- Residential Treatment Centers for Children and Adolescents
- Residential Treatment Facilities

Long Term Care Services Unit

Phone: (850) 412-4303

E-mail: LTCStaff@ahca.myflorida.com

- Homes for Special Services
- Hospices that operate freestanding inpatient facilities and residential units
- Intermediate Care Facilities for the Developmentally Disabled
- Nursing Homes
- Transitional Living Facilities

As always, thank for your continued commitment to caring for Floridians and proactively preparing for the upcoming hurricane season.

Sincerely,



Simone Marstiller
Secretary