April 17, 2020

Long-term Care and Residential Facility Notification Requirement Reminder

While it is important to protect the privacy of your residents and their health information, it is critical that facilities with positive COVID-19 cases continue to notify residents, families, authorized representatives, and staff.

As timely notification is key, the Agency wants to ensure every facility has a process in place to meet this expectation. Facilities should only disclose that a positive case has been confirmed and not the identity of the positive case.