March 26, 2020

COVID-19 Hospital Testing Update:
Person Under Investigation (PUI) number

If you have a hospitalized patient who needs to be tested for COVID-19 for either diagnostic purposes or for medical clearance prior to transfer to another facility, testing remains available from the Florida Department of Health (DOH), Bureau of Public Health Laboratories. DOH’s current turnaround time is 24 to 48 hours.

As a reminder, only a nasopharyngeal swab is needed. Have the patient blow their nose, then use the same swab to swab the inside of each nostril. Please use appropriate viral specimen collection materials.

In addition, to ensure prioritized handling and a rapid turnaround time, you will need a Person Under Investigation (PUI) number:

- Please call 850-245-4401 so that a PUI number will be assigned.
  - When calling, state that you are requesting a COVID-19 PUI number for a hospitalized patient. You will need patient demographic information.
- Add the PUI number to the laboratory requisition form. Download the Laboratory Requisition Form.
- Mark the form “COVID-19” by “Other” in the Virology test section.

Finally, please see below for an ESS update:

- An event tab labeled “Add'l Info” is available and must be updated regularly; the questions on this screen change so be sure to read it carefully. As of 3/25/2020, there are 13 questions for hospital
providers. If you do not see all 13, please clear your internet browser data and try again.