The Agency for Health Care Administration will be implementing a housing assistance pilot, in collaboration with certain health plans, beginning December 1, 2019. The overall goal is to facilitate housing stability and improve health outcomes for participants. Up to 4,000 Medicaid recipients can be served annually.

ELIGIBILITY: Medicaid health plan enrollees ages 21 and older with serious mental illness (SMI), substance use disorder (SUD) or SMI with co-occurring SUD, who are homeless or at risk of homelessness due to their disability.

LOCATION: Piloted in Pinellas, Pasco, Seminole, Orange, Osceola, and Brevard counties (Regions 5 and 7)

PARTICIPATING PLANS:
- Aetna
- Magellan Complete Care
- Simply
- Staywell

COVERED SERVICES: Health plans will provide the following services to qualified enrollees:
- Transitional housing services - designed to prepare and support the transition into permanent housing.
- Tenancy sustaining services - supports the individual in being a successful tenant.
- Mobile crisis management - established to provide immediate, on-site de-escalation of issues when crises occur.
- Self-help/peer support - designed to allow individuals to work with peer support specialists to help manage SUD or SMI symptoms and promote community living skills.
- One-time payment for moving expenses – assists with incidental expenses

Health plans cannot pay for rent and utilities, beyond expanded benefits offered by the plan.

PERFORMANCE MEASURES: To evaluate the success, the Agency will measure:
- Percentage of participants who achieved housing permanency
- Percentage of participants whose days of homelessness were reduced (when applicable)
- Percentage of participants diagnosed with a SUD receiving medication assisted treatment
- Percentage of participants diagnosed with an SMI who are compliant with medication management requirements
- Percentage of reduced emergency department and inpatient hospital use among participants

PARTNERSHIPS: Health plans must have strong community partnerships:
- Housing assistance providers
- Community mental health centers
- Local managing entities