



RON DESANTIS  
GOVERNOR

MARY C. MAYHEW  
SECRETARY

May 5, 2020

## Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2020-31

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

### Re: COVID-19 State of Emergency: Behavioral Health Service Requirements

The Agency for Health Care Administration (Agency) previously required managed care plans to waive certain prior authorization and service limit requirements in Policy Transmittal 2020-15 in response to the 2019 novel coronavirus (COVID-19) state of emergency. The purpose of this policy transmittal is to communicate additional flexibilities enacted by Governor DeSantis related to behavioral health services.

Effective May 5, 2020, the managed care plan must waive prior authorization requirements and services limits (frequency, duration, and scope) for all behavioral health services (including targeted case management) until further notice to reduce any barriers to enrollees receiving care.

The provisions in this policy transmittal must be implemented in the managed care plan's system by May 8, 2020.

If you have questions or concerns, please contact your contract manager at (850) 412-4004.

Sincerely,

A handwritten signature in black ink that reads "Shevaun Harris".

Shevaun Harris  
Assistant Deputy Secretary for  
Medicaid Policy and Quality

