

## CY 2017 MMA Performance Measure Scores

### HEDIS, Core Set, and Agency-defined measures

Performance Measures	Health Plans								
	Aetna Better Health	Amerigroup	Better Health	Children's Medical Services	Clear Health	Community Care Plan	Freedom	Humana	Measure Source
Adults' Access to Preventive/Ambulatory Health Services - ages 20-44	69%	68%	59%	N/A	84%	55%	**	66%	HEDIS
Adults' Access to Preventive/Ambulatory Health Services - ages 45-64	84%	85%	81%	N/A	94%	77%	**	86%	HEDIS
Adults' Access to Preventive/Ambulatory Health Services - ages 65+	88%	88%	84%	N/A	93%	83%	94%	91%	HEDIS
Adults' Access to Preventive/Ambulatory Health Services -Total	76%	74%	67%	N/A	91%	64%	91%	78%	HEDIS
Annual Dental Visit - Total	49%	52%	55%	52%	37%	54%	N/A	52%	HEDIS
Chlamydia Screening in Women - Total	70%	67%	64%	45%	80%	67%	N/A	65%	HEDIS
Comprehensive Diabetes Care - HbA1C Good Control	52%	49%	49%	0%	47%	54%	**	52%	HEDIS
Comprehensive Diabetes Care - Eye Exam	56%	56%	50%	44%	40%	66%	**	62%	HEDIS
Comprehensive Diabetes Care - Nephropathy	94%	92%	93%	75%	95%	93%	**	93%	HEDIS
Lead Screening in Children	77%	73%	71%	62%	**	76%	N/A	70%	HEDIS
Medication Management for People with Asthma - 75% Medication Compliance - Total	31%	26%	26%	32%	51%	23%	N/A	28%	HEDIS
Metabolic Monitoring for Children and Adolescents on Antipsychotics - Total	54%	36%	44%	42%	**	51%	N/A	38%	HEDIS
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	50%	60%	57%	N/A	45%	55%	N/A	65%	HEDIS, Adult Core Set
Adult BMI Assessment	94%	96%	88%	26%	91%	90%	**	95%	HEDIS, Adult Core Set
Annual Monitoring for Patients on Persistent Medications - ACEs/ARBs	94%	93%	93%	87%	99%	94%	98%	95%	HEDIS, Adult Core Set
Annual Monitoring for Patients on Persistent Medications - Diuretics	94%	93%	93%	**	99%	94%	**	95%	HEDIS, Adult Core Set

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	Aetna Better Health	Amerigroup	Better Health	Children's Medical Services	Clear Health	Community Care Plan	Freedom	Humana	
Annual Monitoring for Patients on Persistent Medications - Total	94%	93%	93%	85%	99%	94%	97%	95%	HEDIS, Adult Core Set
Antidepressant Medication Management - Effective Acute Phase Treatment	54%	50%	48%	66%	52%	55%	**	55%	HEDIS, Adult Core Set
Antidepressant Medication Management - Effective Continuation Phase Treatment	34%	34%	35%	40%	42%	43%	**	39%	HEDIS, Adult Core Set
Breast Cancer Screening	67%	63%	57%	N/A	55%	62%	**	59%	HEDIS, Adult Core Set
Cervical Cancer Screening	64%	61%	61%	N/A	70%	58%	N/A	60%	HEDIS, Adult Core Set
Chlamydia Screening in Women - 21-24 years	69%	76%	67%	**	81%	71%	N/A	68%	HEDIS, Adult Core Set
Comprehensive Diabetes Care - HbA1C Testing	88%	87%	84%	80%	86%	88%	**	86%	HEDIS, Adult Core Set
Controlling High Blood Pressure	66%	70%	55%	N/A	48%	64%	63%	68%	HEDIS, Adult Core Set
Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	83%	82%	84%	68%	98%	82%	N/A	83%	HEDIS, Adult Core Set
Engagement of Alcohol and Other Drug Dependence Treatment - Total	6%	6%	3%	9%	3%	6%	**	6%	HEDIS, Adult Core Set
Follow-up After Emergency Department Visit for Alcohol and Other Drug Dependence - 7 Day - Total	13%	5%	4%	0%	5%	11%	N/A	6%	HEDIS, Adult Core Set
Initiation of Alcohol and Other Drug Dependence Treatment - Total	34%	39%	31%	48%	45%	35%	**	43%	HEDIS, Adult Core Set

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Performance Measures	Health Plans								Measure Source
	Aetna Better Health	Amerigroup	Better Health	Children's Medical Services	Clear Health	Community Care Plan	Freedom	Humana	
Follow-up After Emergency Department Visit for Alcohol and Other Drug Dependence - 30 Day - Total	14%	8%	5%	3%	7%	11%	N/A	9%	HEDIS, Adult Core Set
Follow-up After Emergency Department Visit for Mental Illness - 7 Day	28%	30%	22%	46%	12%	21%	N/A	27%	HEDIS, Adult Core Set
Follow-up After Emergency Department Visit for Mental Illness - 30 Day	46%	45%	37%	65%	29%	34%	N/A	43%	HEDIS, Adult Core Set
Plan All-Cause Readmissions - ages 18-64 years - Total	17%	22%	22%	N/A	30%	22%	**	22%	HEDIS, Adult Core Set
Plan All-Cause Readmissions - ages 65+ years - Total	13%	17%	12%	N/A	**	7%	**	13%	HEDIS, Adult Core Set
Timeliness of Prenatal Care	92%	83%	84%	50%	74%	85%	N/A	79%	HEDIS, Adult Core Set
Postpartum Care	69%	65%	70%	46%	70%	72%	N/A	67%	HEDIS, Adult Core Set
Comprehensive Diabetes Care - HbA1C Poor Control (INVERSE)	40%	37%	40%	100%	48%	36%	**	34%	HEDIS, Adult Core Set
Adolescent Well-Care Visits	62%	64%	58%	59%	57%	57%	N/A	55%	HEDIS, Child Core Set
Childhood Immunization Status - Combination 2	81%	82%	73%	77%	**	78%	N/A	78%	HEDIS, Child Core Set
Childhood Immunization Status - Combination 3	78%	77%	71%	73%	**	73%	N/A	74%	HEDIS, Child Core Set
Children and Adolescents' Access to Primary Care Practitioners - ages 12-24 months	97%	96%	94%	98%	**	94%	N/A	94%	HEDIS, Child Core Set
Children and Adolescents' Access to Primary Care Practitioners - ages 25 months - 6 years	93%	91%	85%	95%	62%	88%	N/A	87%	HEDIS, Child Core Set

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### HEDIS, Core Set, and Agency-defined measures

Performance Measures	Health Plans								
	Aetna Better Health	Amerigroup	Better Health	Children's Medical Services	Clear Health	Community Care Plan	Freedom	Humana	Measure Source
Children and Adolescents' Access to Primary Care Practitioners - ages 7-11 years	92%	91%	87%	97%	**	90%	N/A	88%	HEDIS, Child Core Set
Children and Adolescents' Access to Primary Care Practitioners - ages 12-19 years	88%	88%	81%	95%	**	83%	N/A	84%	HEDIS, Child Core Set
Chlamydia Screening in Women - 16-20 years	70%	65%	63%	45%	**	66%	N/A	64%	HEDIS, Child Core Set
Follow-up Care for Children Prescribed ADHD Medication - Initiation Phase	39%	51%	38%	38%	**	41%	N/A	38%	HEDIS, Child Core Set
Follow-up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	50%	68%	47%	52%	**	**	N/A	51%	HEDIS, Child Core Set
Immunization for Adolescents - Combination 1	74%	76%	75%	77%	**	83%	N/A	76%	HEDIS, Child Core Set
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics - Total	63%	68%	61%	56%	**	57%	N/A	60%	HEDIS, Child Core Set
Well-Child Visits in the First 15 Months of Life - 6+ Visits	81%	72%	67%	55%	**	72%	N/A	74%	HEDIS, Child Core Set
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	85%	85%	77%	74%	76%	82%	N/A	79%	HEDIS, Child Core Set
Use of Multiple Concurrent Antipsychotics in Children and Adolescents - Total (INVERSE)	3%	2%	4%	3%	**	5%	N/A	2%	HEDIS, Child Core Set
Well-Child Visits in the First 15 Months of Life - 0 Visits (INVERSE)	0%	1%	2%	0%	**	2%	N/A	1%	HEDIS, Child Core Set
HIV Viral Load Suppression - ages 18-64 years	20%	17%	0%	0%	0%	13%	**	9%	Adult Core Set
HIV Viral Load Suppression - ages 65+ years	**	**	**	N/A	0%	**	**	10%	Adult Core Set
Preventive Dental Services	37%	41%	44%	39%	23%	45%	N/A	40%	Child Core Set

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### HEDIS, Core Set, and Agency-defined measures

Performance Measures	Health Plans								Measure Source
	Aetna Better Health	Amerigroup	Better Health	Children's Medical Services	Clear Health	Community Care Plan	Freedom	Humana	
Call Answer Timeliness	88%	88%	95%	78%	96%	90%	95%	99%	Agency-defined
Mental Health Readmission Rate (INVERSE)	21%	40%	21%	62%	46%	20%	**	26%	Agency-defined
Dental Treatment Services	13%	18%	16%	15%	10%	14%	N/A	16%	CMS-416

Note: The HEDIS specifications for the Follow-up After Hospitalization for Mental Illness measure significantly changed for the CY 2017 measurement period. In previous years, follow-up visits with a mental health provider that occur on the date of discharge were included in the calculation; beginning with CY 2017 they are no longer included. Florida Medicaid plan rates are compared to national means that are for services received during the previous year. Since the CY 2016 and CY 2017 measure specifications are significantly different, results are not comparable and are therefore not being reported this year.

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### HEDIS, Core Set, and Agency-defined measures

Performance Measures	Health Plans									Measure Source
	Magellan	Molina	Positive	Prestige	Simply	Staywell	Sunshine	Sunshine - Child Welfare	United	
Adults' Access to Preventive/Ambulatory Health Services - ages 20-44	73%	69%	89%	68%	70%	71%	63%	N/A	72%	HEDIS
Adults' Access to Preventive/Ambulatory Health Services - ages 45-64	86%	85%	94%	84%	90%	88%	81%	N/A	87%	HEDIS
Adults' Access to Preventive/Ambulatory Health Services - ages 65+	81%	87%	**	85%	93%	92%	82%	N/A	90%	HEDIS
Adults' Access to Preventive/Ambulatory Health Services -Total	78%	75%	92%	74%	84%	77%	69%	N/A	78%	HEDIS
Annual Dental Visit - Total	35%	50%	**	52%	54%	51%	48%	64%	47%	HEDIS
Chlamydia Screening in Women - Total	68%	64%	**	62%	69%	63%	64%	70%	64%	HEDIS
Comprehensive Diabetes - HbA1C Good Control	41%	49%	65%	42%	57%	52%	47%	**	50%	HEDIS
Comprehensive Diabetes - Eye Exam	46%	58%	48%	42%	52%	57%	61%	**	51%	HEDIS
Comprehensive Diabetes - Nephropathy	92%	93%	95%	92%	98%	92%	93%	**	93%	HEDIS
Lead Screening in Children	**	63%	**	64%	76%	65%	66%	73%	68%	HEDIS
Medication Management for People with Asthma - 75% Medication Compliance - Total	58%	29%	**	28%	32%	30%	25%	34%	30%	HEDIS
Metabolic Monitoring for Children and Adolescents on Antipsychotics - Total	37%	39%	**	37%	62%	35%	38%	48%	37%	HEDIS
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	67%	58%	42%	58%	62%	58%	65%	N/A	66%	HEDIS, Adult Core Set
Adult BMI Assessment	83%	88%	99%	87%	89%	89%	87%	**	89%	HEDIS, Adult Core Set
Annual Monitoring for Patients on Persistent Medications - ACEs/ARBs	92%	92%	98%	90%	95%	92%	92%	**	93%	HEDIS, Adult Core Set
Annual Monitoring for Patients on Persistent Medications - Diuretics	92%	92%	96%	90%	95%	92%	92%	**	93%	HEDIS, Adult Core Set

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### HEDIS, Core Set, and Agency-defined measures

Performance Measures	Health Plans									Measure Source
	Magellan	Molina	Positive	Prestige	Simply	Staywell	Sunshine	Sunshine - Child Welfare	United	
Annual Monitoring for Patients on Persistent Medications - Total	92%	92%	97%	90%	95%	92%	92%	**	93%	HEDIS, Adult Core Set
Antidepressant Medication Management - Effective Acute Phase Treatment	57%	50%	44%	54%	61%	50%	51%	38%	51%	HEDIS, Adult Core Set
Antidepressant Medication Management - Effective Continuation Phase Treatment	44%	36%	39%	37%	48%	34%	36%	19%	35%	HEDIS, Adult Core Set
Breast Cancer Screening	41%	65%	54%	57%	69%	54%	59%	N/A	62%	HEDIS, Adult Core Set
Cervical Cancer Screening	46%	64%	68%	58%	63%	59%	58%	N/A	63%	HEDIS, Adult Core Set
Chlamydia Screening in Women - 21-24 years	72%	73%	**	68%	66%	70%	70%	**	70%	HEDIS, Adult Core Set
Comprehensive Diabetes - HbA1C Testing	79%	87%	94%	84%	92%	85%	85%	**	87%	HEDIS, Adult Core Set
Controlling Blood Pressure - Total	55%	50%	65%	26%	61%	59%	38%	N/A	56%	HEDIS, Adult Core Set
Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	75%	83%	98%	80%	87%	83%	83%	82%	83%	HEDIS, Adult Core Set
Engagement of Alcohol and Other Drug Dependence Treatment - Total	6%	7%	4%	8%	2%	9%	8%	12%	6%	HEDIS, Adult Core Set
Follow-up After Emergency Department Visit for Alcohol and Other Drug Dependence - 7 Day - Total	8%	4%	**	7%	19%	4%	5%	0%	3%	HEDIS, Adult Core Set
Initiation of Alcohol and Other Drug Dependence Treatment - Total	51%	39%	32%	36%	18%	43%	47%	47%	41%	HEDIS, Adult Core Set

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Performance Measures	Health Plans									Measure Source
	Magellan	Molina	Positive	Prestige	Simply	Staywell	Sunshine	Sunshine - Child Welfare	United	
Follow-up After Emergency Department Visit for Alcohol and Other Drug Dependence - 30 Day - Total	12%	6%	**	10%	20%	6%	7%	5%	5%	HEDIS, Adult Core Set
Follow-up After Emergency Department Visit for Mental Illness - 7 Day	34%	21%	**	24%	27%	31%	24%	52%	22%	HEDIS, Adult Core Set
Follow-up After Emergency Department Visit for Mental Illness - 30 Day	49%	38%	**	46%	45%	48%	40%	77%	39%	HEDIS, Adult Core Set
Plan All-Cause Readmissions - ages 18-64 years - Total	32%	21%	24%	18%	22%	22%	23%	N/A	21%	HEDIS, Adult Core Set
Plan All-Cause Readmissions - ages 65+ years - Total	14%	14%	**	8%	14%	17%	18%	N/A	5%	HEDIS, Adult Core Set
Timeliness of Prenatal Care	63%	84%	**	83%	86%	83%	80%	61%	82%	HEDIS, Adult Core Set
Postpartum Care	41%	67%	**	62%	70%	67%	60%	48%	65%	HEDIS, Adult Core Set
Comprehensive Diabetes - HbA1C Poor Control (INVERSE)	51%	40%	31%	50%	30%	41%	45%	**	42%	HEDIS, Adult Core Set
Adolescent Well Care Visits	42%	56%	**	52%	65%	59%	52%	65%	56%	HEDIS, Child Core Set
Childhood Immunization Status - Combination 2	**	75%	**	77%	73%	78%	77%	83%	79%	HEDIS, Child Core Set
Childhood Immunization Status - Combination 3	**	72%	**	72%	66%	73%	75%	78%	74%	HEDIS, Child Core Set
Children and Adolescents' Access to Primary Care Practitioners - ages 12-24 months	**	94%	**	93%	96%	96%	93%	98%	95%	HEDIS, Child Core Set
Children and Adolescents' Access to Primary Care Practitioners - ages 25 months - 6 years	83%	87%	**	86%	91%	89%	85%	91%	88%	HEDIS, Child Core Set

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Performance Measures	Health Plans									Measure Source
	Magellan	Molina	Positive	Prestige	Simply	Staywell	Sunshine	Sunshine - Child Welfare	United	
Children and Adolescents' Access to Primary Care Practitioners - ages 7-11 years	75%	86%	**	86%	91%	89%	85%	86%	88%	HEDIS, Child Core Set
Children and Adolescents' Access to Primary Care Practitioners - ages 12-19 years	68%	83%	**	82%	86%	87%	80%	81%	85%	HEDIS, Child Core Set
Chlamydia Screening in Women - 16-20 years	66%	60%	**	59%	70%	61%	62%	70%	62%	HEDIS, Child Core Set
Follow-up Care for Children Prescribed ADHD Medication - Initiation Phase	27%	44%	**	51%	41%	57%	47%	52%	47%	HEDIS, Child Core Set
Follow-up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	41%	60%	**	69%	53%	71%	64%	62%	64%	HEDIS, Child Core Set
Immunization for Adolescents - Combination 1	51%	68%	**	68%	74%	71%	71%	69%	71%	HEDIS, Child Core Set
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics - Total	60%	63%	**	57%	49%	63%	61%	75%	60%	HEDIS, Child Core Set
Well-Child Visits in the First 15 Months of Life - 6+ Visits	**	70%	**	64%	70%	67%	67%	64%	73%	HEDIS, Child Core Set
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	59%	74%	N/A	75%	84%	77%	76%	85%	78%	HEDIS, Child Core Set
Use of Multiple Concurrent Antipsychotics in Children and Adolescents - Total (INVERSE)	1%	1%	**	1%	0%	2%	1%	1%	1%	HEDIS, Child Core Set
Well-Child Visits in the First 15 Months of Life - 0 Visits (INVERSE)	**	2%	**	4%	1%	1%	3%	1%	2%	HEDIS, Child Core Set
HIV Viral Load Suppression - ages 18-64 years	0%	0%	84%	0%	0%	0%	7%	**	51%	Adult Core Set
HIV Viral Load Suppression - ages 65+ years	**	**	**	**	0%	0%	**	N/A	22%	Adult Core Set
Preventive Dental Services	22%	40%	31%	36%	44%	39%	36%	N/A	34%	Child Core Set

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Performance Measures	Health Plans									Measure Source
	Magellan	Molina	Positive	Prestige	Simply	Staywell	Sunshine	Sunshine - Child Welfare	United	
Call Answer Timeliness	79%	98%	85%	83%	95%	90%	83%	80%	94%	Agency-defined
Mental Health Readmission Rate (INVERSE)	46%	50%	34%	24%	35%	21%	39%	74%	25%	Agency-defined
Dental Treatment Services	13%	17%	21%	16%	19%	17%	14%	N/A	14%	CMS-416

Note: The HEDIS specifications for the Follow-up After Hospitalization for Mental Illness measure significantly changed for the CY 2017 measurement period. In previous years, follow-up visits with a mental health provider that occur on the date of discharge were included in the calculation; beginning with CY 2017 they are no longer included. Florida Medicaid plan rates are compared to national means that are for services received during the previous year. Since the CY 2016 and CY 2017 measure specifications are significantly different, results are not comparable and are therefore not being reported this year.