FLORIDA MEDICAID
A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert
October 1, 2019

Provider Type(s): 91

Important Upcoming Policy Change: Provider Enrollment Changes for Case Management Agency Providers

The Agency for Health Care Administration (Agency) is working to streamline the Medicaid provider enrollment process, reduce application deficiencies, and improve providers’ experience with the provider enrollment process.

Beginning September 30, 2019, Case Management Agencies enrolling as Medicaid providers will not have an Agency site visit scheduled (including approval of required appendices) until the application process is complete.

Currently, Case Management Agencies work simultaneously with the AHCA field office staff to complete the site visit and with Provider Enrollment staff to complete the application process. The new process will require the application to be complete and accurate, all required documentation to be complete and accurate, and the state risk assessment to be complete and approved, before a site visit will be scheduled.

For inquiries regarding this change, please contact the Provider Enrollment Contact Center at 1-800-289-7799, Option 4.
The Agency for Health Care Administration is committed to its mission of providing “Better Health Care for All Floridians.” The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube (/AHCAFlorida).