Florida Medicaid Health Care Alert
November 13, 2019

Provider Type(s): ALL
Florida HIE’s Encounter Notification Service (ENS) Webinar for Skilled Nursing Facilities (SNFs)

Is your Skilled Nursing Facility interested in improving care coordination, reducing readmissions, or improving patient satisfaction? If so, please join us for a webinar to learn more about the Florida Health Information Exchange’s - Encounter Notification Service (ENS®).

The Encounter Notification Service provides subscribers with timely notifications about their member or patient's hospital encounters. Information about a visit (including demographic information, information on the source facility, and primary complaint) is securely sent via the subscriber's preferred method and schedule. This service offers the opportunity for subscribers to better engage in care coordination and ensure proper follow-up care is received.

This webinar will also feature a demonstration of the PROMPT User Interface. PROMPT is a web-based dashboard that allows subscribers of the Encounter Notification Service® to increase utilization of a patient’s admit, discharge, transfer (ADT) data. It serves as a lightweight care management tool and also supports follow-up workflows by providing bulk access to attributed information (such as emergency department high-utilizers).

Thursday, November 14, 2019 at 11:00 AM EDT. Please register at:

https://attendee.gotowebinar.com/register/1420919069998534925

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE http://ahca.myflorida.com/Medicaid/complaints | CALL 1-877-254-1055

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