Provider Type(s): 39

Electronic Visit Verification Date Change and other Important Actions Needed

EVV Will Now Go Live October 1

The Agency for Health Care Administration (Agency) has changed the implementation date for behavior analysis (BA) electronic visit verification (EVV) in Regions 9, 10, and 11 to October 1. This is to ensure that providers have additional time to resolve the issue described below.

Take Action Now to Ensure You Can Receive Payment

The Agency has identified that 26% of all BA rendering providers do not have unique email addresses or phone numbers listed in the Florida Medicaid Management Information System (FMMIS). Without this information, those providers cannot be scheduled to deliver services, and group providers will not be able to bill and get paid for services rendered by those providers.

It is critical that rendering providers without unique information in FMMIS update their email addresses and phone numbers as quickly as possible. Group providers that do not see their rendering providers in the eVV System, should contact their rendering providers and advise them to add/update a unique email address and phone number in the FMMIS. Each rendering provider must log in to the secure Florida Medicaid Provider Web Portal at: https://home.flmmis.com/home/ and add/update the Mail To/Correspondence fields with a unique phone number and email address. The portal displays instructions if a provider has forgotten their login or password.

Do not delay -- Once updated in the FMMIS, it can take several days before the new information is in the Tellus eVV System to allow visit scheduling.

Other Information
To register for training, go to https://4tellus.com/ahca-ba and select the Training & Resources tab. If you have questions regarding training or system registration you may contact Tellus at: 1.833.622.2422.

Beginning October 1, 2019, providers must bill through the Tellus eVV System and must no longer bill via the Provider Web Portal Direct Data Entry (DDE). (The following services: H0031 Behavioral Assessments and H0032 Behavioral Reassessment, should continue to be billed as they are today.)

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com