Florida Medicaid Health Care Alert

November 15, 2019

Provider Type(s): 39
Behavior Analysis Electronic Visit Verification - Updated Instructions to Resolve Provider Contact Information

Additional Ways for Rendering Providers to Provide Accurate Contact Information

For BA providers in the pilot region delivering services to recipients who reside in Regions 9, 10, and 11, as a part of the implementation of electronic visit verification (EVV) for behavior analysis services, the Agency needs a unique email and phone number for each rendering provider (e.g., registered behavior technician, board certified behavior analyst, etc.). Without this information, BA services cannot be properly verified through the EVV system and providers cannot get paid.

The Agency has previously provided detailed instructions for how rendering providers can provide updated contact information via the Florida Medicaid Management Information System (FMMIS). To update your information in the FMMIS, providers should access the secure Portal at: https://home.flmmis.com/home. Instructions were previously sent via an alert and may also be found in the Tellus portal at https://4tellus.com/ahca-ba, under the Updates/Important Information tab.

The purpose of this alert is to inform group and rendering providers of two additional ways to provide Tellus with updated contact information (unique email and phone number):

1. Group providers may manually add each individual rendering provider via the Tellus EVV Administrator Console; or
2. Rendering providers may individually register as a new user via the Tellus EVV Mobile Application.

Detailed instructions for how to complete these steps are located on Tellus’ portal at https://4tellus.com/ahca-ba-updates/.

Do not delay in using one of these methods to update individual rendering provider information.

Other Information
Provider training for the EVV System is still available and providers may register at: https://4tellus.com/ahca-ba, under the Training & Resources tab. If you have questions regarding training or system registration contact Tellus at: 1.833.622.2422.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com

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