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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

July 31, 2020

Provider Type(s): 67

iBudget Telemedicine ADT Services

The purpose of this alert is to inform Developmental Disabilities Individual Budgeting (iBudget) Waiver adult day training (ADT) providers of the parameters for performing telemedicine ADT services. The Agency for Persons with Disabilities (APD), in conjunction with the Agency for Health Care Administration (AHCA), has been working on implementing strategies for meeting the needs of individuals who are approved for ADT services while mitigating the spread of the novel coronavirus (COVID-19). This alert describes the requirements for telemedicine ADT service delivery.

In order for telemedicine ADT services to be safely and effectively delivered to iBudget Waiver recipients, providers must do the following:

- Use HIPAA-compliant telemedicine (remote) supports. These include:
 - Two-way audio/visual communication
 - Video chat
 - Online meetings using video communication products like Skype for Business, Microsoft Teams, Updox, Cisco Webex Meetings, Webex Teams, GoToMeeting, Google G Suite Hangouts Meet, ... For more information regarding HIPAA compliant video communications products visit HHS' Office of Civil Rights' website at the following link: <https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html>
 - Telephone audio-only (limited to one hour per day, per service)
- Have a tele-presenter.
- Use the same staffing ratios as currently listed for non-telemedicine ADT services on the individual cost plans, regardless of group size or setting. (For example, if an individual is approved for a 1:10 ratio on their waiver support plan, the tele-presenter cannot be presenting to more than 10 individuals at the same time.)
- Document service delivery in accordance with current documentation requirements in the iBudget Waiver Handbook, which includes service logs that identify the time in and out for the

period services were provided, the name of the service, the dates of service provision, summary or list of services provided (including whether it is in person or through telemedicine), and any follow up needed for the recipient's health and safety, if applicable.

Reimbursement: Providers will be reimbursed for telemedicine ADT services at the same rate as listed on the iBudget Waiver rate table for on-site services.

Service Limitations: The daily reimbursement for telemedicine ADT services is limited as follows:

- Telemedicine ADT services that utilize visual communication will be reimbursed up to two, three-hour sessions per day.
- Audio-only telemedicine ADT services will be reimbursed up to one hour per day.
- Medicaid reimbursement will only be provided for time spent by a tele-presenter with participants.

Billing: In order to bill for ADT services rendered through telemedicine, the provider must:

- Ensure that the method of service delivery is noted within the provider's service/case notes.
- Add a billing modifier of "GT" to the end of the existing procedure code.
- Bill each delivery method on separate lines if the provider is billing for services provided both through telemedicine and face-to-face.
- Bill at the ratios listed in the currently approved cost plan.

Authorization: Service Authorizations **do not** need to be adjusted to include the GT modifier.

Additional Information: Please contact APD at covid.19@apdcares.org if you have questions. You may also visit APD's website at <https://apd.myflorida.com/covid19/> or contact your local APD regional office.

Additionally, you may visit the AHCA COVID-19 Alerts [web page](#) to stay informed about AHCA's response to COVID-19. It provides specific information pertaining to facilities, Medicaid providers, and frequently asked questions regarding Florida Medicaid requirements during the state of emergency.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 -

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