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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

June 17, 2020

Provider Type(s): 67

iBudget Provider Retainer Payment – July 2020

July Retainer Payment: An advanced (“retainer”) payment for will be issued for eligible Individual Budgeting (iBudget) home and community-based waiver providers in accordance with the previously issued provider alerts on this topic, which can be found on AHCA’s [web page](#). As a reminder, retainer payments can only be issued for services referenced in the previous provider alerts. iBudget waiver providers are eligible for the July retainer payment if the provider:

- Requested and received a retainer payment for May, and
- Maintained eligibility, including still being able to attest to all statements made on the retainer payment request form, which are:
 - I am experiencing financial hardship as a result of the COVID-19 pandemic.
 - I agree I will not lay off staff and will maintain staff salary and wages at existing levels.
 - In those cases where I am unable to provide services, I have notified the client’s waiver support coordinator so alternative services can be arranged.
 - I agree that by accepting the retainer payment, I will not bill for services rendered during the month in which the retainer payment was made, but I will continue to submit documentation to the waiver support coordinator for services that were delivered.
 - I am not in bankruptcy.
 - I have no outstanding delinquent Medicaid overpayments.

Eligible providers **DO NOT** need to submit a request to receive future payments. The July payment amount will be the same as the amount paid for May and June. AHCA will not be recalculating the amount for the July payment, or any subsequent payments. Information on payments for subsequent months will be sent out via provider alert as payments as those decisions are made.

Opt-Out Process: Providers that do not wish to accept the retainer payment, wish to directly bill for the included services, or are not eligible for the July payment should send an email to covid-19@apdcares.org to opt-out of receiving the payment. Providers must submit the opt-out request by

Friday June 24, 2020 for the request to be processed prior to the issuance of the July payment. The following information must be included in the opt-out request:

- Provider Name
- Provider ID
- Exact amount of May and June payments

Providers that do not opt-out by the deadline and wish to opt-out after receiving the July retainer payment should void the payment immediately following the "Returning the Advanced Payment" instructions as listed in the provider alert issued [April 3, 2020](#). Providers that accept a retainer payment but are not eligible may be subject to recoupment of the retainer payment and/or investigation through Medicaid Program Integrity.

Detailed information regarding the retainer payment recoupment process will be forthcoming.

Additional Information: Please visit the AHCA COVID-19 Alerts [web page](#) to stay informed about AHCA's response to COVID-19 as it provides specific information pertaining to facilities, Medicaid providers, and frequently asked questions regarding Florida Medicaid requirements during the state of emergency.

You may also visit APD's website at <https://apd.myflorida.com/covid19/> or contact your local APD regional office for additional assistance or questions.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

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