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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

May 5, 2020

Provider Type(s): All

Additional Flexibilities Related to Behavioral Health Services

To further ensure that Medicaid recipients in need of mental health services or substance use disorder treatment have the tools, resources, and support necessary to get through this difficult time without worry of benefit limitations, Governor DeSantis is requiring Medicaid to waive prior authorization requirements and services limits (frequency and duration) for behavioral health services (this includes targeted case management services) covered under the Medicaid program.

This flexibility is will be implemented by May 8, 2020 but will be made retroactively effective today.

For more information on the Agency's efforts related to COVID-19, please visit our website at: http://ahca.myflorida.com/covid-19_alerts.shtml.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> **CALL** 1-877-254-1055 .

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube\(/AHCAFlorida\)](#).