



RON DESANTIS  
GOVERNOR

MARY C. MAYHEW  
SECRETARY

[Home](#) | [About Us](#) | [Medicaid](#) | [Licensure & Regulation](#) | [Report Fraud](#) | [Report Medicaid Issue/Complaint](#)

# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

April 16, 2020

### Provider Type(s): All

## Medicaid Telemedicine Flexibilities for Behavioral Health Providers During the COVID-19 State of Emergency

To assist with the response to the 2019 novel coronavirus (COVID-19) state of emergency, the Agency for Health Care Administration (Agency) has expanded coverage of behavioral health services via telehealth to ensure continuity of care for recipients. This alert clarifies the March 18, 2020 provider alert titled "Medicaid Telemedicine Guidance for Medical and Behavioral Health Providers" and addresses additional telehealth flexibilities enacted during the state of emergency for behavioral health providers by modality.

### Telemedicine Definition

Telemedicine is the practice of health care delivery by a practitioner who is in a site other than the site where a recipient is located, using interactive telecommunications equipment that minimally includes real time, two-way interactive communication between a recipient and a practitioner using audio and video equipment. The Agency's current telemedicine policy in the fee-for-service delivery system is available at:

[http://ahca.myflorida.com/medicaid/review/General/59G\\_1057\\_TELEMEDICINE.pdf](http://ahca.myflorida.com/medicaid/review/General/59G_1057_TELEMEDICINE.pdf)

The following are telehealth services allowable during the COVID-19 state of emergency.

### Behavioral Health Services using Telemedicine

Florida reimburses behavioral health providers for the services listed in the table below when provided via telemedicine (live, two-way communication). Providers must perform all service components designated for the procedure code billed.

Service	Procedure Code	Required Modifier

Brief individual medical psychotherapy, mental health	H2010 HE	GT
Brief individual medical psychotherapy, substance abuse	H2010 HF	GT
Individual Therapy	H2019 HR	GT
Family Therapy	H2019 HR	GT
Medication Management	T1015	GT
Medication-assisted treatment services	H0020	GT
Targeted Case Management	T1017 T1017 HA T1017 HK	GT
Therapeutic Behavioral Health Onsite Services (TBOS), therapy	H2019 HO	GT
TBOS, behavior management	H2019 HN	GT
TBOS, therapeutic support	H2019 HM	GT
Psychosocial Rehabilitation (PSR) Services	H2017	GT
Specialized Therapeutic Comprehensive Behavioral Health Assessment Services	H0031 HA	GT
Psychiatric evaluation by a physician	H2000 HP	GT
Psychiatric evaluation by a non-physician	H2000 HO	GT
Brief behavioral health status exam	H2010 HO	GT
Psychiatric review of records	H2000	GT
In-depth assessment, new patient, mental health	H0031 HO	GT
In-depth assessment, established patient, mental health	H0031 TS	GT
In-depth assessment, new patient, substance abuse	H0001 HO	GT
In-depth assessment, established patient, substance abuse	H0001 TS	GT
Bio-psychosocial evaluation, mental health	H0031 HN	GT

Bio-psychosocial evaluation, substance abuse	H0001 HN	GT
Psychological testing	H2019	GT
Limited functional assessment, mental health	H0031	GT
Limited functional assessment, substance abuse	H0001	GT
Behavioral health medical screening, mental health	T1023 HE	GT
Behavioral health medical screening, substance abuse	T1023 HF	GT
Behavioral health-related medical services: verbal interaction, mental health	H0046	GT
Behavioral health-related medical services: verbal interaction, substance abuse	H0047	GT
Behavioral health-related medical services: medical procedures, mental health	T1015 HE	GT
Behavioral health-related medical services: medical procedures, substance abuse	T1015 HF	GT
Brief group medical therapy	H2010 HQ	GT
Group therapy	H2019 HQ	GT

**Additional Requirements/Limitations**

- **TBOS**: Florida Medicaid will reimburse for up to two (2) hours of parent training per day, per recipient, for the purposes of caregiver training when services cannot be delivered in the home and the caregiver needs to be supported in the delivery of care. The provider must guide the caregiver in the implementation of certain components of the recipient's treatment plan to promote carryover of treatment gains.
- **PSR**: Florida Medicaid will reimburse for up to two (2) hours per day, as detailed in the coverage policy and on the recipient's treatment plan

**Telephone Communications for Behavioral Health Services – Audio Only**

Florida Medicaid will reimburse behavioral health providers for the following services if video capability is not available and the services can only be provided telephonically. This modality must be used as a last resort, and the provider must document that the enrollee did not have access to audio and video technology necessary for the service to be fully provided via telemedicine.

<b>Service</b>	<b>Procedure Code</b>	<b>Required Modifier</b>
Brief individual medical psychotherapy, mental health	H2010 HE	CR
Brief individual medical psychotherapy, substance abuse	H2010 HF	CR

Individual Therapy	H2019 HR	CR
Family Therapy	H2019 HR	CR
Medication Management	T1015	CR
Medication-assisted treatment services	H0020	CR
Targeted Case Management	T1017 T1017 HA T1017 HK	CR
Psychosocial Rehabilitation (PSR) Services	H2017	CR
Specialized Therapeutic Comprehensive Behavioral Health Assessment Services	H0031 HA	CR
Psychiatric evaluation by a physician	H2000 HP	CR
Psychiatric evaluation by a non-physician	H2000 HO	CR
Brief behavioral health status exam	H2010 HO	CR
In-depth assessment, new patient, mental health	H0031 HO	CR
In-depth assessment, established patient, mental health	H0031 TS	CR
In-depth assessment, new patient, substance abuse	H0001 HO	CR
In-depth assessment, established patient, substance abuse	H0001 TS	CR
Bio-psychosocial evaluation, mental health	H0031 HN	CR
Bio-psychosocial evaluation, substance abuse	H0001 HN	CR
Psychological testing	H2019	CR
Limited functional assessment, mental health	H0031	CR
Limited functional assessment, substance abuse	H0001	CR
Behavioral health medical screening, mental health	T1023 HE	CR
Behavioral health-related medical services: medical procedures, mental health	T1015 HE	CR

Behavioral health-related medical services: medical procedures, substance abuse	T1015 HF	CR
Behavioral health medical screening, substance abuse	T1023 HF	CR
Behavioral health-related medical services: verbal interaction, mental health	H0046	CR
Behavioral health-related medical services: verbal interaction, substance abuse	H0047	CR
Brief group medical therapy	H2010 HQ	CR
Group therapy	H2019 HQ	CR

### **Additional Requirements for all Behavioral Health Providers using Telemedicine/Telehealth**

Providers using any modality of telemedicine/telehealth described in this alert must:

- Ensure treatment services are medically necessary and performed in accordance with the corresponding and promulgated [service-specific coverage policy](#) and [fee schedule](#).
- Comply with HIPAA regulations related to telemedicine/telehealth communications.
  - See additional guidance provided by the Office of Civil Rights on March 17, 2020 during the state of emergency [here](#).
- Supervision requirements within a provider's scope of practice continue to apply for services provided through telemedicine/telehealth.
- Out-of-state practitioners who are not licensed in Florida may provide telemedicine/telehealth services to Florida Medicaid recipients, when appropriate, during the state of emergency in accordance with the Department of Health's emergency order (DOH 20 - 002).
  - These providers must go through the provisional enrollment process, if they are not already enrolled in Florida Medicaid. Apply for provisional enrollment at <http://www.mymedicaid-florida.com>.

Documentation regarding the use of telemedicine/telehealth must be included in the medical record or progress notes for each encounter with a recipient..

**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)  
**COMPLAINTS OR ISSUES? ON LINE** <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 .

*The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube\(AHCAFlorida\)](#).*