

59A-35.115, Patient Safety Culture Surveys.

(1) Each hospital and each ambulatory surgical center (ASC) must conduct or contract to conduct the Agency for Health Care Administration’s (Agency) Patient Safety Culture Survey (PSCS) pursuant to section 395.1012(4), F.S. The survey must be administered within two years of the effective date of this rule, and thereafter, on at least a biennial basis.

(2) Reporting Period.

(a) Each facility must submit the PSCS data to the Agency between June 1st and August 31st every two years. Hospitals shall submit in even-numbered years and ASCs shall submit in odd-numbered years.

(3) Administering the survey.

(a) Each facility must administer the anonymous surveys to all the facility’s staff members.

1. For hospitals, staff respondents will complete the Hospital Patient Safety Culture Survey, AHCA Form XXXX-XXXX, Month, 2022, incorporated by reference and available at:

<https://www.flrules.org/Gateway/reference.asp?No=Ref-XXXX> and at [https://www.\[Place Holder-PSCSS Landing Page.\]](https://www.[Place Holder-PSCSS Landing Page.])

2. For ASCs, staff respondents will complete the Ambulatory Surgical Centers Patient Safety Culture Survey, AHCA Form XXXX-XXXX, Month, 2022, incorporated by reference and available at:

<https://www.flrules.org/Gateway/reference.asp?No=Ref-XXXX> and at [https://www.\[Place Holder-PSCSS Landing Page.\]](https://www.[Place Holder-PSCSS Landing Page.])

(b) Guidance on administering the PSCS can be found in the PSCS guides and data file specifications.

1. For hospitals, the PSCS Guide and Data File Specifications are incorporated by reference and available at: <https://www.flrules.org/Gateway/reference.asp?No=Ref-XXXX> and at [https://www.\[Place Holder-PSCSS Landing Page.\]](https://www.[Place Holder-PSCSS Landing Page.])

Landing Page.]

2. For ASCs, the PSCS Guide and Data File Specifications are incorporated by reference and available at:

<https://www.flrules.org/Gateway/reference.asp?No=Ref-XXXX> and at [https://www.\[Place Holder-PSCSS Landing Page.\]](https://www.[Place Holder-PSCSS Landing Page.])

Page.]

(4) Data Submission.

(a) Upon the respondent's completion of the survey, the contracted vendor or the facility personnel designated by the Chief Executive Officer (CEO), will collect, compile, and submit the survey data using the facility specific data file specifications and data entry tools. The data entry tools, and guidance can be found:

1. For hospitals, the PSCS Data Entry Tool is incorporated by reference and available at:

<https://www.flrules.org/Gateway/reference.asp?No=Ref-XXXX> and at <https://www.> [Place Holder-PSCSS Landing Page.]

2. For ASCs, the PSCS Data Entry Tool is incorporated by reference and available at:

<https://www.flrules.org/Gateway/reference.asp?No=Ref-XXXX> and at <https://www.> [Place Holder-PSCSS Landing Page.]

(b) Once the contracted vendor or the designated personnel has compiled the survey data using the data entry tool, the tool will export the survey data into a file. That file will be submitted to the Agency through the PSCS System's submission portal, located at [Place Holder-PSCSS Landing Page.] The designated facility personnel or contracted vendor must complete registration into the PSCS System to confirm that they are authorized to submit on behalf of the facility.

(c) After successful registration into the PSCS System, and subsequent submission of the survey data file, a confirmation email of successful submission will be emailed to the contracted vendor or the designated facility personnel, and the facility CEO.

(d) The survey data findings will be published at: <https://www.> [Place Holder-PSCSS Landing Page.] once available.