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Electronic Statement of Deficiencies and Plan of Corrections

Beginning in early 2016, Florida's Agency for Health Care Administration is participating with the Centers for Medicare & Medicaid Services (CMS) in the electronic 2567 and plan of correction (ePOC) program.

Benefits

- Streamlined plan of correction submission and approval process
- Improved communication
- Leverages electronic and web-based technology (no paper!)

Overview

Basic steps in the ePOC process are much the same as in the current paper-based process, but are completed using ePOC functionality in the Federal database and online applications. AHCA will use the ePOC process to issue statements of deficiencies to SNF/NFs and to review SNF/NFs submitted ePOCs. Providers will use a federal Web based application to review posted statements of deficiency (SODs) and letters, and will submit POCs to AHCA. The ePOC system will provide automatic email notifications to facilitate communication between AHCA and providers. Reports will be available to track the 2567 and ePOC process.

Next Steps

Due to the large volume of nursing homes in Florida, we will stagger implementation by State Region, starting with our largest area, St. Petersburg/Tampa.

- STEP 1. Once training sessions are announced for a region, providers should sign-up for training and complete a readiness attestation form online.
- STEP 2. CMS activates the region in the system.
- STEP 3. Providers begin signing up for their ePOC accounts. Nursing homes should begin thinking about which people should have user IDs and passwords. Be prepared to select a minimum of two!
- STEP 4. Implementation will occur soon afterward.
- STEP 5. Move to the next State Region and repeat the process.

Our ePOC website will go live in January 2016 and will be a great resource for ePOC updates, training links, provider enrollment information, and technical contacts. **Our goal is to achieve 100% participation by federally certified SNF/NF providers in Florida.**

For questions, please contact the Florida QIES Help Desk at:

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