



Who to Contact for Assistance

Audience: Providers, Partners, and AHCA Staff

Please visit our website for instructional/informational materials: http://ahca.myflorida.com/MCHQ/Emergency_Activities/index.shtml

Assisted Living Unit

Phone: (850) 412-4304

E-mail: assistedliving@ahca.myflorida.com

- Assisted Living Facilities
- Adult Family Care Homes

Laboratory and In-Home Services Unit

Phone: (850) 412-4500

E-mail: LABSTAFF@ahca.myflorida.com

- End Stage Renal Disease Facilities (dialysis facilities)

Hospital & Outpatient Services Unit

Phone: (850) 412-4549

E-mail: hospitals@ahca.myflorida.com

- Crisis Stabilization Units and Short Term Residential Treatment Facilities
- Hospitals
- Residential Treatment Centers for Children and Adolescents
- Residential Treatment Facilities

Long Term Care Services Unit

Phone: (850) 412-4303

E-mail: LTCStaff@ahca.myflorida.com

- Homes for Special Services
- Hospices that operate freestanding inpatient facilities and residential units
- Intermediate Care Facilities for the Developmentally Disabled
- Nursing Homes
- Transitional Living Facilities

Systems Management Unit

Phone: (850) 412-3951

E-mail: AHCAESS@ahca.myflorida.com

- AHCA Staff
- Other Florida State Agencies
- Health Care Associations
- Federal Partners