User Account Roles in the Emergency Status System (ESS)

Audience: Providers, Partners, and AHCA Staff

1. **Provider Superusers** - add, edit, and delete contacts; send and resend registration invitations; revoke registration; designate the safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

2. **Provider Users** - edit/update their own contact information; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

3. **Partner Superusers** - add, edit, and delete provider and partner contacts; send and resend provide and partner registration invitations; revoke provider and partner registration; designate the provider’s safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

4. **Partner Users** - add and edit provider contacts; send and resend provider registration invitations; edit/update their own contact information; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

5. **DOH Superusers** - add, edit, and delete provider contacts; send and resend provide registration invitations; revoke provider registration; designate the provider’s safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

6. **DOH Users** - add and edit provider contacts; send and resend provider registration invitations; edit/update their own contact information; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

7. **AHCA Users** - add and edit provider contacts; send and resend provider registration invitation; designate provider’s safety liaison; revoke “Provider Users” registration; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

8. **AHCA Superusers** - add, edit, and delete provider contacts; send and resend provide registration invitations; revoke provider registration; designate the provider’s safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.

9. **AHCA Admins** - add, edit, and delete provider and partner contacts; send and resend provide and partner registration invitations; revoke provider and partner registration; designate the provider’s safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information; create, edit, and view events; enter “Event Communication Log” entries.