



FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

August 30, 2019

Provider Type(s): All

Hurricane Dorian -- Key Medicaid Information for Fee-For-Service and Managed Care Providers

It is imperative Florida Medicaid recipients maintain access to critical Medicaid services that are life sustaining (examples include: durable medical equipment and supplies, home health services, hospital services, nursing facility services, chemotherapy, dialysis services, etc.) (herein referred to as critical Medicaid services) during the disaster period. To this end, the Agency will ensure reimbursement for critical Medicaid services that are provided in good faith to eligible recipients who reside in the counties impacted by Hurricane Dorian.

Please keep providing services:

- The Agency will waive all prior authorization requirements for critical Medicaid services beginning August 28, 2019 until further notice.
 - Early prescription refill edits have been lifted for all maintenance medications (this does not apply to controlled substances).
- If a recipient requires critical Medicaid services beyond limits stated in policy in order to maintain safety and health, providers can furnish the service.
- All Preadmission Screening and Resident Review (PASRR) processes are postponed until further notice by the Agency.
 - Retroactively performed screenings or resident reviews must document the reason for delay in the completion of PASRR requirements.
 - The PASRR process is waived for recipients who are evacuated due to an evacuation order or power outage and are admitted and discharged during the storm.

Additional information for providers is located on the Agency website, <http://www.ahca.myflorida.com>; click the Hurricane banner at the top of the page for more information.

Governor Ron DeSantis' emergency executive orders, including impacted counties, is located online at: <https://www.flgov.com/2019-executive-orders/>

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook](#) (AHCAFlorida), [Twitter](#) (@AHCA_FL) and [YouTube](#) (/AHCAFlorida).

Agency for Health Care Administration | 2727 Mahan Drive, Tallahassee, FL 32308 | <http://ahca.myflorida.com>