



# In Case You Missed It.

**FOR IMMEDIATE RELEASE**  
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**Contact:** AHCA Communications Office  
[AHCACommunications@ahca.myflorida.com](mailto:AHCACommunications@ahca.myflorida.com), 850-412-3623

## Recent highlights about Statewide Medicaid Managed Care

### Long-term Care program

- On February 1, Florida received [approval](#) of the 1915 (b/c) waivers authorizing the Long-term Care program.
  - The waivers allow Florida to enroll individuals in managed care plans statewide and allow for selective contracting of those plans. The Agency has, through competitive selection, contracted with seven LTC plans. A list of all seven LTC plans is on the [website](#) under the *Long-term Care* tab.
- The Long-term Care (LTC) program officially went live yesterday, August 1, in Region 7! Over 9,000 recipients who live in nursing facilities or who receive home and community-based LTC services have been transitioned to receive their care from one of four LTC plans in this region. A map of all regions is on the SMMC [website](#).
- Recipients are being contacted about the LTC program transition and their plan choices.
  - Approximately four months prior to the go live date in a region, recipients receive a letter letting them know the program is coming to their region soon. This is called the “pre-welcome” letter.
  - Two months prior to the go live date, recipients receive a letter with directions about how to choose a LTC plan. The mailing also includes information about extra benefits LTC plans are offering.
  - A full schedule of the regional mail outs is available [here](#) under the *LTC Recipients* tab.
  - Recipients can choose a plan by calling a toll-free number and talking to an independent choice counselor, enrolling online or requesting to meet with a choice counselor in person.
- The Agency has hosted provider webinars about many topics including how to check Long-term Care program eligibility, and recipient and provider protections, among others. There have been more than 6,100 live webinar attendees and about 43,000 recorded views via [SlideShare](#) and [YouTube](#).

### Managed Medical Assistance program

- On June 14, Florida received [approval](#) to amend the 1115 waiver demonstration, authorizing the Managed Medical Assistance program. This allows the state to extend an improved model of managed care to all counties in Florida and will require managed care for certain populations.
  - In addition, program operations and safeguards have been enhanced as this waiver amendment allows the state to improve upon the managed care model originally developed for the five-county reform demonstration that began in 2006.
- Managed Medical Assistance plans are being chosen now through a competitive bid process. It is anticipated that winners will be announced in mid-September.

### For More Information

- The Statewide Medicaid Managed Care program website, <http://www.ahca.myflorida.com/SMMC>, has been re-designed and contains a wealth of information.



- Event and training materials and over 70 pages of regularly updated Frequently Asked Questions are available under the *News and Events* tab.
- The *Long-term Care* tab now has dedicated areas for recipients, providers and plans.

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA\_FL) and YouTube (/AHCAFlorida).*

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