



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

**FOR IMMEDIATE RELEASE**

August 7, 2013

Contact: AHCA Communications Office

[AHCACommunications@ahca.myflorida.com](mailto:AHCACommunications@ahca.myflorida.com), 850-412-3623

**July Monthly Actions: Agency Took Licensure Action against 13 Providers, Three Additional Providers Terminated from the Medicaid Program**

**Tallahassee, Fla.**—The Agency for Health Care Administration (Agency) issued final orders to 13 providers for failure to meet licensure requirements during the month of July. The Agency issued five final orders to deny a license renewal application, four to revoke an existing license and three that resulted in the provider surrendering the license. Some of these providers were enrolled in the Medicaid program; however, the Agency has terminated or is in the process of terminating their participation in the program.

In addition to the final order actions, the Agency issued an emergency order suspending the license of Howard House, an assisted living facility in Palm Beach County. Residents were transitioned to another facility with as minimal disruption as possible.

“The Agency continues to work with those providers who want to do better and improve their performance, but for those providers that continue to disregard our policies and break the law, we won’t be lenient with our actions” said Secretary Liz Dudek. “This summer I have visited many facilities licensed by the Agency and have been very impressed with the services and care they provide—it would be wonderful if every facility would strive for excellence.”

Three additional providers were issued final orders terminating them from participation in the Medicaid program in July. These terminations resulted from sanctions imposed for reasons including submitting false claims to the Agency and pleading guilty to dispensing and distributing a controlled substance. These providers also have been reported to the federal government for placement on the federal exclusion list, which prohibits them from participating in Medicaid and Medicare nationwide.

The chart below displays the Agency’s July licensure actions:

Name	County	Provider Type	Licensure Action
All Care Chiropractic & Wellness Center	Volusia	Health Care Clinics	License Revocation
Compass Home Health Care LLC	Miami-Dade	Home Health Agency	Denied Renewal
Family Retreat	Pasco	Assisted Living Facility	Denied Renewal
Golden Haven	Osceola	Assisted Living Facility	License Surrender
Helping Hands With Quality Inc	Broward	Home Health Agency	Denied Renewal
Howard House	Palm Beach	Assisted Living Facility	Emergency Suspension
Lifespan Home Health Care of Miami LLC	Miami-Dade	Home Health Agency	License Revocation



Madeline Azouki	Pasco	Adult Family Care Home	License Surrender*
No Limit Pain Management & Urgent Care Inc	Miami-Dade	Health Care Clinics	Denied Renewal
Nova Home Health Agency Inc	Miami-Dade	Home Health Agency	License Revocation
Oasis De Amor ALF	Miami-Dade	Assisted Living Facility	License Revocation
Senior Helpers of Florida	Broward	Homemaker & Companion Services	Denied Renewal
Wellness Center of Orlando	Orange	Health Care Clinics	License Surrender

\*The final order issued in August 2012 denying the renewal license has been amended to reflect that the license was surrendered.

The chart below displays the Agency's July Medicaid final order termination actions:

Name	County	Provider Type
Marino F. Vigna	Broward	Dentist
Ronald Lynch	Hillsborough	Physician
EB Drugs	Pasco	Pharmacy

The Agency continues to make new resources available about all facility types regulated by the Agency via the FloridaHealthFinder.gov website, including the new nursing home landing page. The new webpage contains solely nursing homes information, and has improved navigation and functionality of comparing nursing homes based on inspection ratings (1-5 stars) via the Nursing Home Guide. With one click, users can also find which nursing homes are Gold Seal facilities, those that are on the nursing home watch list, or those that have active emergency actions (suspensions or moratoriums) against them.

Additional information about the actions and final orders can be found by querying the Public Records Search page at [http://apps.ahca.myflorida.com/dm\\_web/\(S\(jtrnl5fukcfknvhs5vtad1s\)\)/default.aspx](http://apps.ahca.myflorida.com/dm_web/(S(jtrnl5fukcfknvhs5vtad1s))/default.aspx). Emergency orders, including moratoriums on admissions and suspensions, can also be found on the Public Records Search page by searching the name of the facility.

The Agency encourages consumers, advocates and anyone who may have a concern or observes a problem in any health care facility or with any provider regulated by the Agency to file a complaint by calling the Agency's consumer complaint line at 1-888-419-3456 or by reporting online at [http://ahca.myflorida.com/Contact/call\\_center.shtml](http://ahca.myflorida.com/Contact/call_center.shtml).

Tips about suspected fraud can be reported by calling the Attorney General's Fraud Hotline at 1-866-966-7226 or the Agency's Consumer Call Center at 1-888-419-3456. Anyone can report fraud online by visiting the Agency's Web site at [https://apps.ahca.myflorida.com/InspectorGeneral/fraud\\_complaintform.aspx](https://apps.ahca.myflorida.com/InspectorGeneral/fraud_complaintform.aspx).

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).*