



**South Broward Hospital District  
d/b/a Memorial Healthcare System  
2011**

# Agenda

- **History of the South Broward Hospital District d/b/a Memorial Healthcare System (MHS)**
- **MHS Mission and Vision**
- **MHS Facilities Overview**
- **MHS Pillars – Foundation of Culture**
- **MHS Key Financial and Tax Aspects**
- **MHS Recognition**

# History of the South Broward Hospital District d/b/a Memorial Healthcare System (MHS)



- Since its inception in 1947, the South Broward Hospital District integrated health care delivery system has been a leader in providing high-quality health care services to South Florida residents
- Today, it is the fifth-largest public health care system in the nation and highly regarded for its exceptional patient- and family-centered care
- Memorial's patient, physician and employee satisfaction rates are some of the most admired in the country, and the System is recognized as a national leader in quality health care

# MHS Mission / Vision

A blue stethoscope is positioned in the top right corner of the slide, partially overlapping the dark blue header and the white content area.

## **Our Mission**

Memorial Healthcare System provides safe, quality, cost-effective, patient- and family-centered care, regardless of one's ability to pay, with the goal of improving the health of the community it serves

## **Our Vision**

Memorial Healthcare System will improve the health of the community by becoming a world-class model of safety, quality, service and efficiency

# Memorial Healthcare System Facilities



**Memorial  
Regional Hospital**



**Joe DiMaggio  
Children's Hospital**



**Memorial Regional  
Hospital South**



**Memorial Hospital  
Pembroke**



**Memorial Hospital  
West**



**Memorial Hospital  
Miramar**



**Memorial Manor  
Nursing Home**

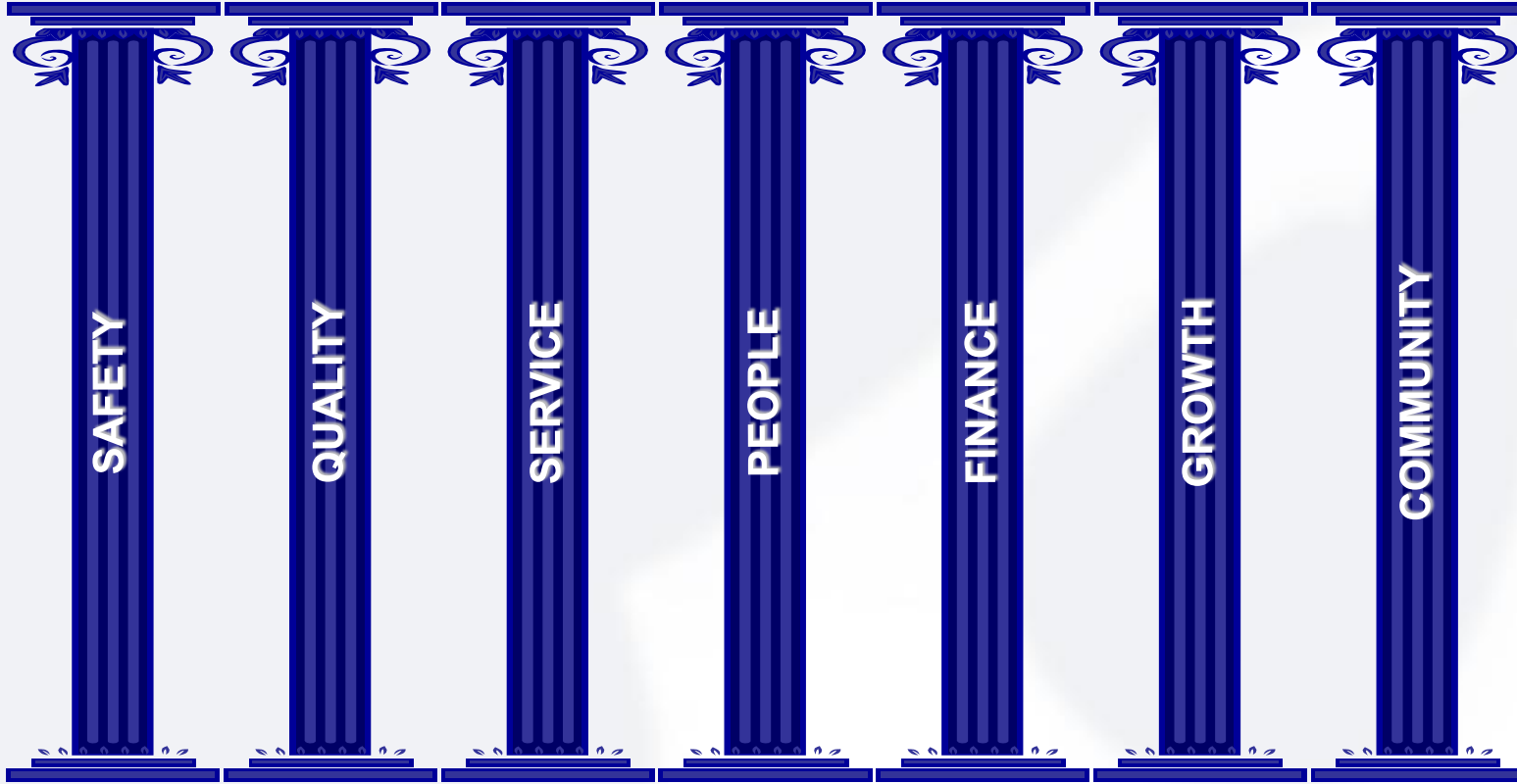


**Memorial  
Primary Care**



**Memorial  
Home Health**

# MHS Pillars – Foundation of Operations

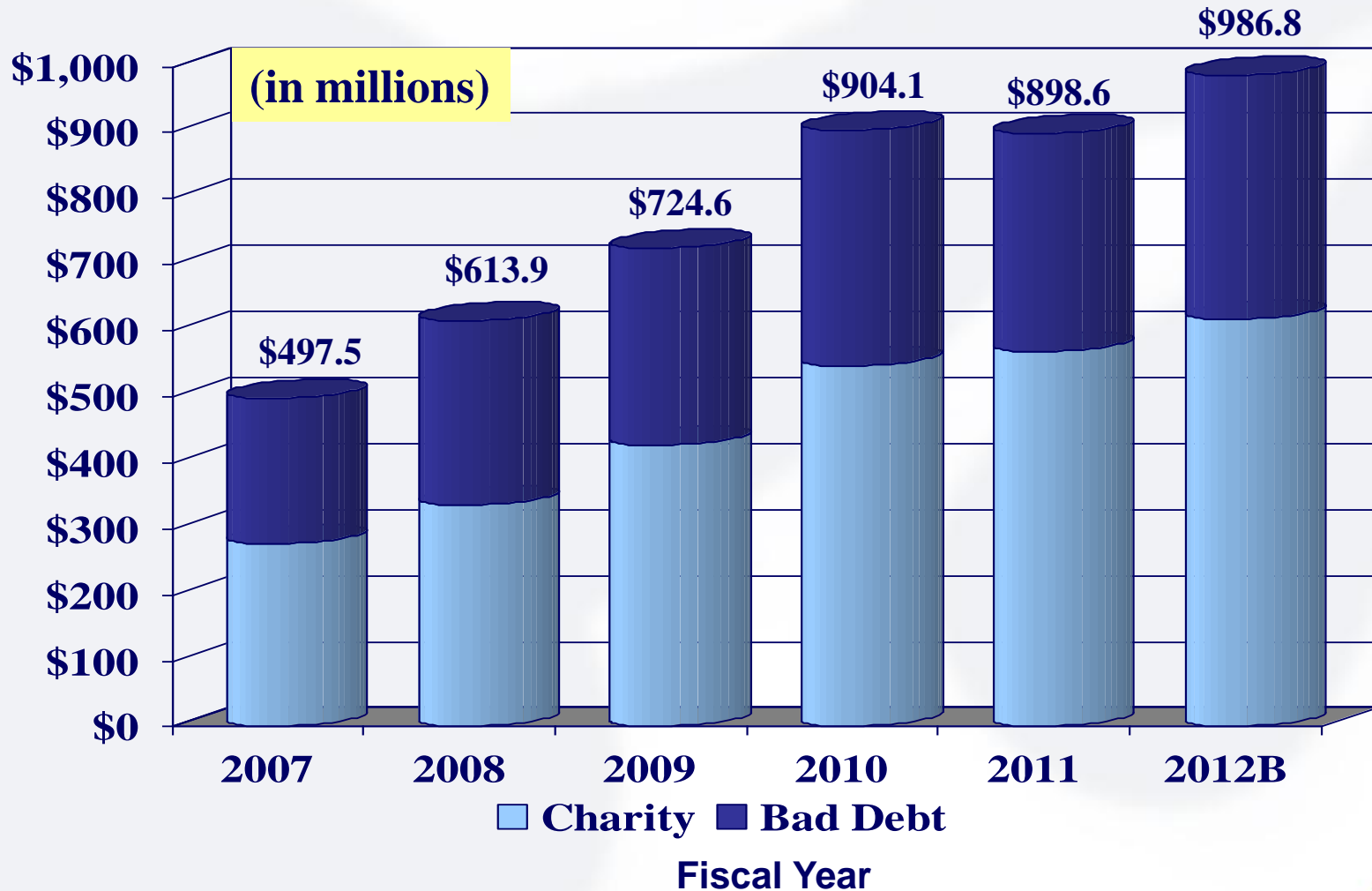


# MHS Key Financial and Tax Aspects



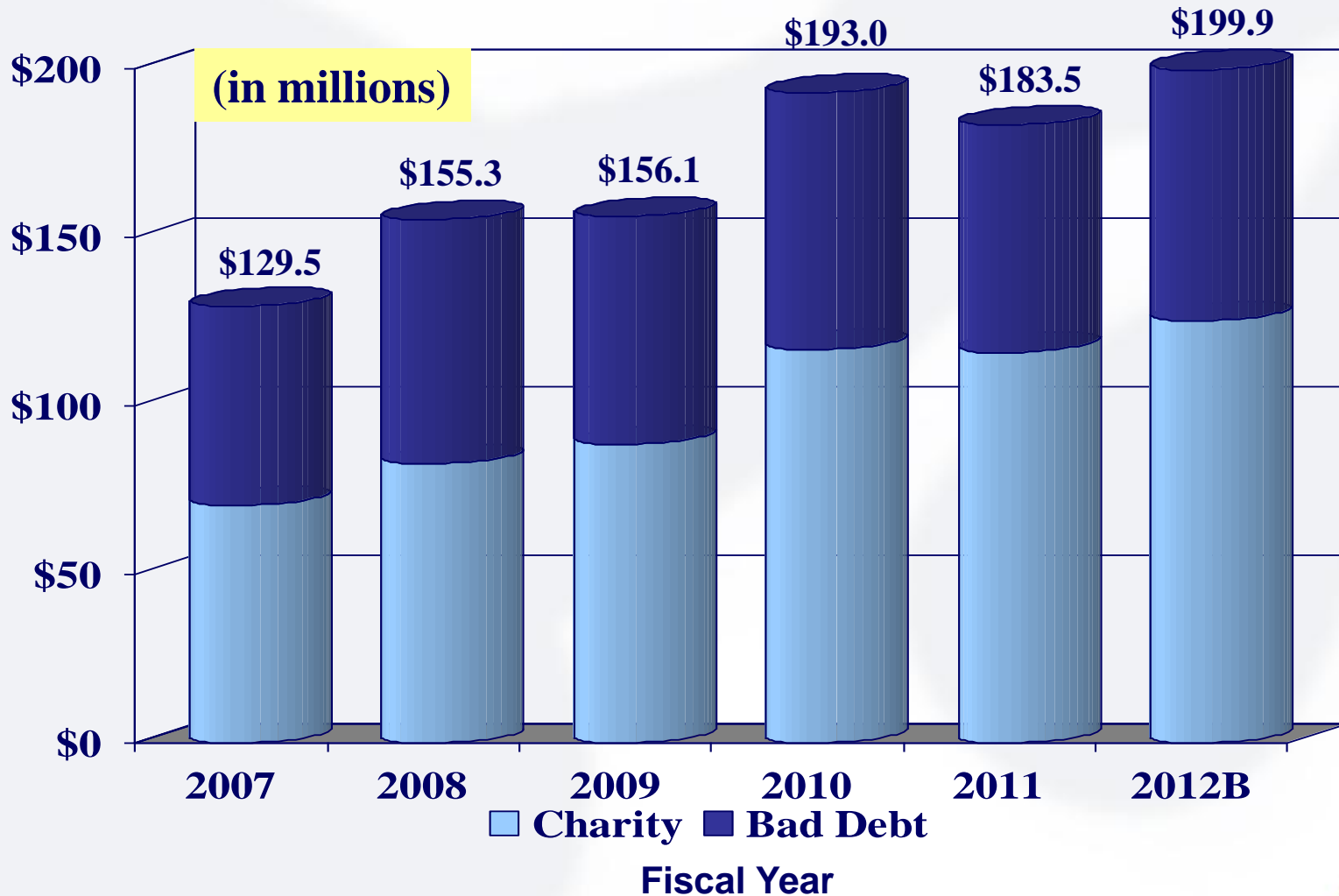
- Uncompensated Care – Hospital Charges
- Uncompensated Care – Hospital Costs
- Ad Valorem Taxes
  - Total Net Revenues – Tax and Non-Tax
  - Millage Rate, Taxes Levied & Uses of Funds
- Community Benefit

# Uncompensated Care – Hospital Charges



Source: Internal Financial Statements

# Uncompensated Care – Hospital Costs

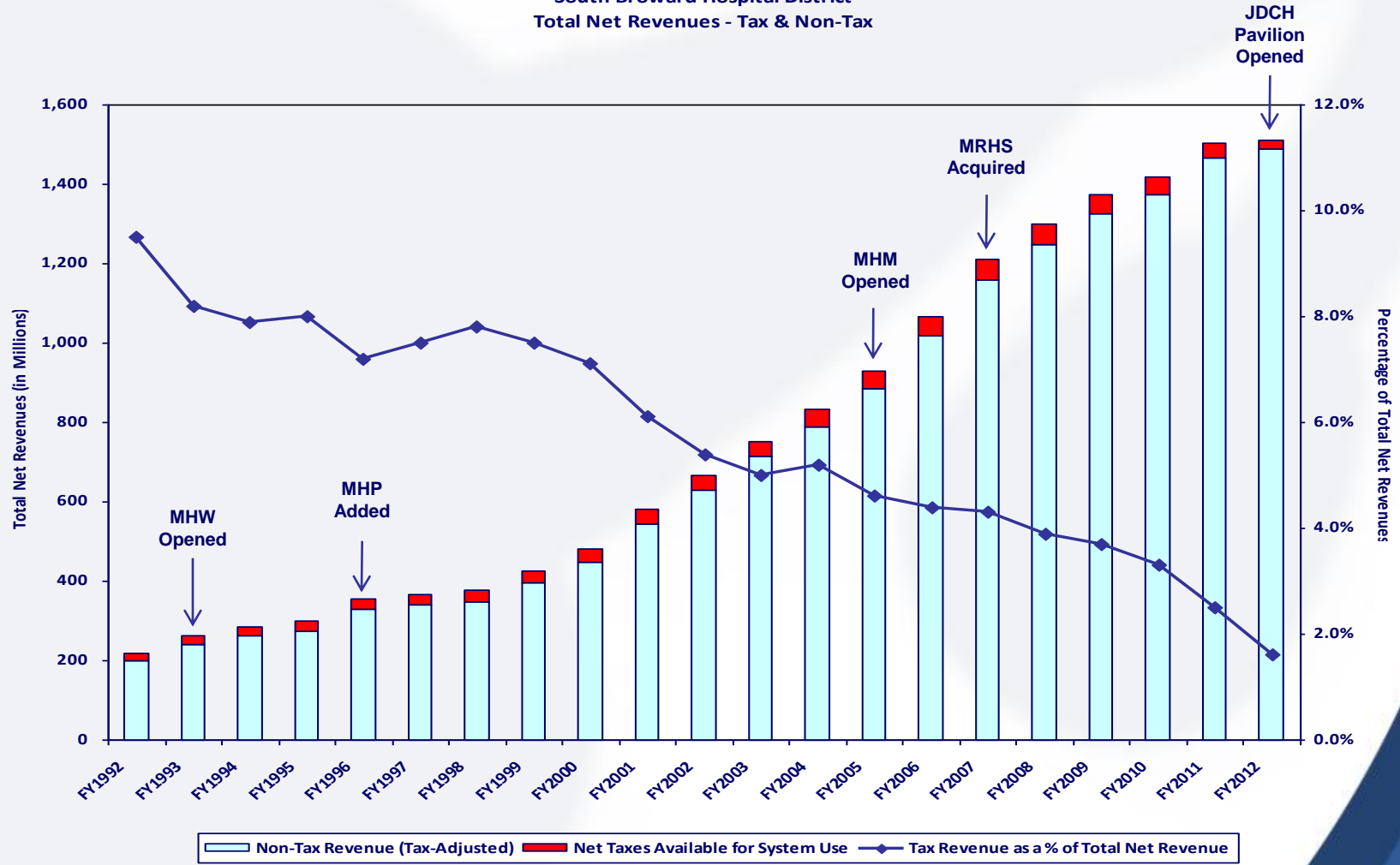


Source: Internal Financial Statements

# Total Net Revenues – Tax and Non-Tax



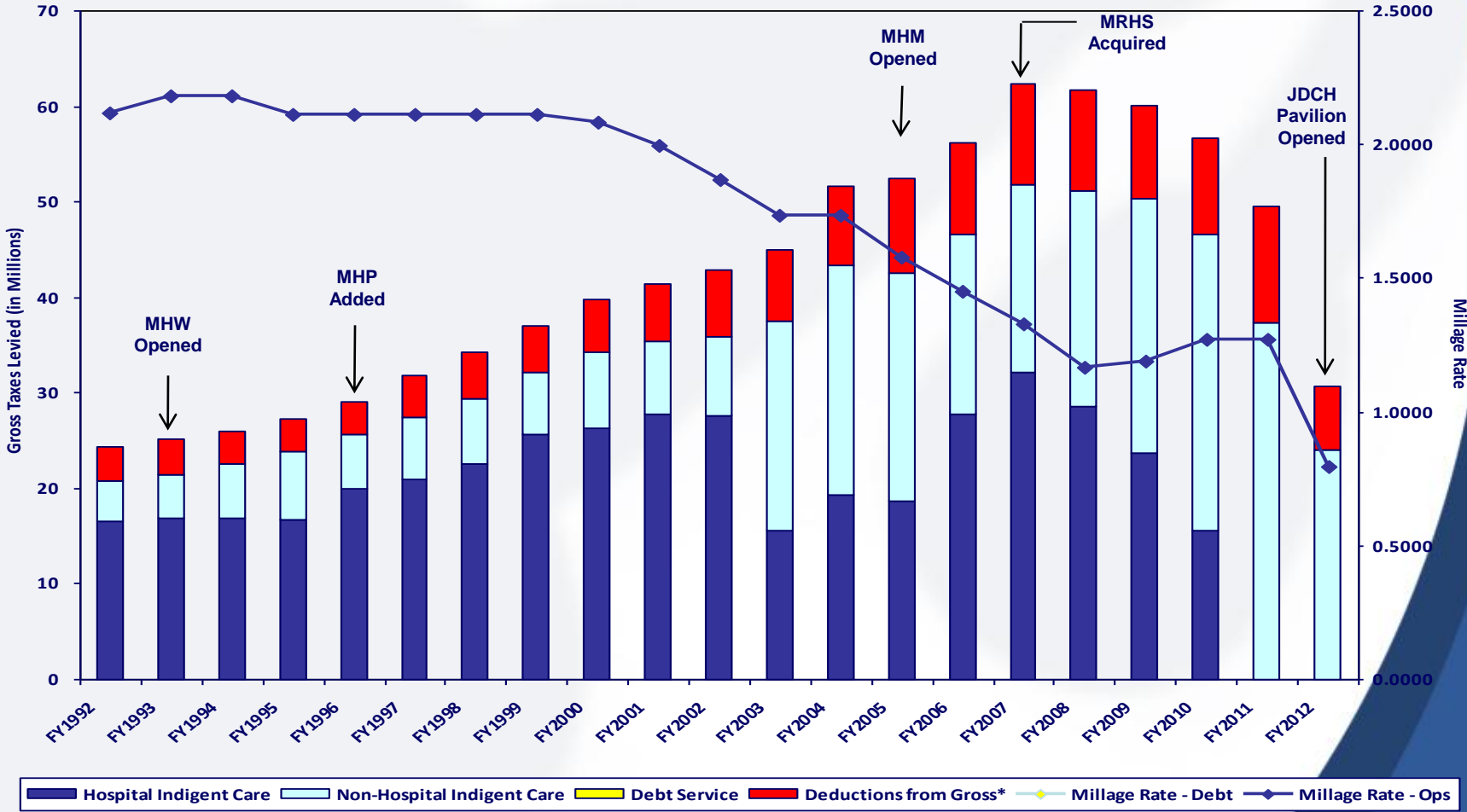
South Broward Hospital District  
Total Net Revenues - Tax & Non-Tax



# Millage Rates, Taxes Levied & Uses of Funds



South Broward Hospital District  
Ad Valorem Taxes  
Millage Rates, Taxes Levied, & Uses of Funds



\* Deductions from Gross include discounts on taxes, uncollectable taxes, & government transfers (i.e., revenue collection fees, property appraiser's fee, CRA contributions, & the Medicaid match).

# Community



<u>Community Benefit:</u>	<u>FY2010</u>	<u>FY2009</u>	<u>FY2008</u>
<b>Uncompensated Care</b>			
<b>Charity care costs</b>			
Hospital services	\$ 96.6	\$ 88.7	\$ 82.7
Primary care services	20.5	16.7	13.8
Physician services	9.8	9.0	6.9
<b>Sub-total</b>	<b>126.9</b>	<b>114.4</b>	<b>103.4</b>
Bad debt costs	67.9	67.4	72.6
<b>Sub-total</b>	<b>194.8</b>	<b>181.8</b>	<b>176.0</b>
<b>Unpaid cost of public programs</b>			
Unreimbursed Medicaid and Medicare costs	12.4	22.7	38.8
<b>Other community services</b>	3.2	6.3	12.9
<b>Total community benefit</b>	<b>210.4</b>	<b>210.8</b>	<b>227.7</b>
<b>Available net tax revenue</b>	(46.7)	(50.4)	(51.2)
<b>Net community benefit</b>	<b>\$ 163.7</b>	<b>\$ 160.4</b>	<b>\$ 176.5</b>

Source: Internal MHS documents

# Memorial Healthcare System Recognition



- **Workplace**

- **Business of the Year**, *South Florida Business Journal*, 2010
- **100 Best Places to Work in Healthcare**, *Becker's ASC Review/Becker's Hospital Review*, 2011
- **Top 100 Best Companies to Work for in Florida**, *Florida Trend* magazine and Best Companies Group, 2011, 2010, 2009
- **Best Places to Work in Healthcare – Top 100 Nationwide**, *Modern Healthcare* magazine and Best Companies Group, 2010, 2009

- **Safety / Quality / Satisfaction**

- **Quest for Quality Prize®**, American Hospital Association – McKesson, 2011
- **Excellence in Health Care Award (Highest Quality Hospital Care and Service)**, *South Florida Business Journal*, 2010
- **Premier Award for Quality**, Premier, Inc., 2010

- **Community**

- **Celebration of Service Award – Community Benefit**, Florida Hospital Association, 2010
- **Sapphire Award: Recognizing Community Health Excellence**, The Blue Foundation for a Healthy Florida (Philanthropic Affiliate of Blue Cross and Blue Shield of Florida), 2008
- **Foster G. McGaw Award**, American Hospital Association, 2006
- **Living the Vision**, American Hospital Association, 1998

# Questions

