

A Snapshot of the Florida Medicaid Long-term Care Program

Statewide Medicaid Managed Care (SMMC) Long-term Care (LTC) program

- ❖ The Florida Medicaid program has a program through which Medicaid recipients may receive long-term care services. This program is called the Statewide Medicaid Managed Care Long-term Care Program.
- ❖ The Long-term Care program has two types of health plans:
 - Health Maintenance Organizations (HMOs)
 - Provider Service Networks (PSNs)

Who is required to participate?

- ❖ Individuals are required to be enrolled in the Long-term Care program if they are:
 - 65 years of age or older AND need nursing facility level of care
 - 18 years of age or older AND are eligible for Medicaid by reason of disability AND need nursing facility level of care
 - In hospice
 - In institutional care
 - Individuals who age out of Children's Medical Services and meet the following criteria:
 - Received care from Children's Medical Services prior to turning age 21;
 - Age 21 years and older;
 - Cognitively intact;
 - Medically complex; and
 - Technologically dependent.
 - Medicaid Pending for Long-term Care Managed Care HCBS waiver services

Who is NOT required to Participate?

- ❖ Individuals who are enrolled in the following programs are NOT required to enroll, although they may enroll if they choose to:
 - Developmental Disabilities Waiver program (iBudget)
 - Traumatic Brain & Spinal Cord Injury (TBI) Waiver
 - Project AIDS Care (PAC) Waiver
 - Adult Cystic Fibrosis Waiver
 - Program of All-Inclusive Care for the Elderly (PACE)
 - Familial Dysautonomia Waiver
 - Model Waiver (age eighteen (18) through twenty (20) years)
 - Recipients with other creditable coverage excluding Medicare.

What services are provided under the Long-term Care program?

LTC Program Minimum Covered Services	
Adult companion care	Intermittent and skilled nursing
Adult day health care	Medical equipment and supplies
Assisted living	Medication administration
Assistive care services	Medication management
Attendant nursing care	Nursing facility
Behavioral management	Nutritional assessment/ risk reduction
Care coordination/ Case management	Personal care
Caregiver training	Personal emergency response system
Home accessibility adaptation	Respite care
Home-delivered meals	Therapies: occupational, physical, respiratory and speech
Homemaker	Transportation, Non-emergency
Hospice	

What benefits not otherwise covered by Medicaid are available from LTC plans?

List of Expanded Benefits	Amerigroup	Aetna	Humana	Molina	Sunshine	United
ALF/AFCH Bed Hold	Y	Y	Y	Y	Y	
Cellular Phone Service	Y	Y	Y		Y	
Dental Services	Y	Y	Y	Y	Y	Y
Emergency Financial Assistance		Y				
Hearing Evaluation		Y	Y		Y	
Mobile Personal Emergency Response System					Y	
Non-Medical Transportation			Y		Y	Y
Over-The-Counter (OTC) Medications/Supplies	Y	Y	Y	Y	Y	Y
Support to Transition Out of a Nursing Facility	Y	Y	Y	Y	Y	Y
Vision Services	Y	Y	Y	Y	Y	
Wellness Grocery Discount						
Additional LTC Expanded Benefits Not in Choice Counseling Materials	Amerigroup	Aetna	Humana	Molina	Sunshine	United
Box Fan					Y	
Caregiver Information/Support			Y		Y	
Document Keeper			Y		Y	
Household Set-Up Kit						Y
Welcome Home Basket						Y
Nurse Helpline Services	Y					Y
Pill Organizer		Y	Y			
Emergency Meal Supply		Y	Y			

What providers will be included in the Long-term Care plans?

- ❖ Long-term Care plans may limit the providers in their networks based on credentials, quality indicators, and price – But they must include a minimum number of all of the providers listed in the chart below.

LTC Program Minimum Network Providers	
Adult day care centers	Homemaker and companion services
Adult family-care homes	Hospices
Assisted living facilities	Community care for the elderly lead agencies
Health care service pools	Nurse registries
Home health agencies	Nursing home

- ❖ Other qualified providers under the LTC program include: Alarm System Contractors, Case Managers and Case Management agencies, Centers for Independent Living, Community Transportation Coordinators, Dietician/ Nutrition Counselors, Homemaker/ Companion Agencies, Durable Medical Equipment and Home Medical Equipment providers, Licensed Practical Nurses, Occupational, Physical, Respiratory and Speech Therapists, and Registered Nurses.
- ❖ Clinical Social Workers, Community Mental Health Centers, Mental Health Counselors, and Psychologists may contract to provide the behavioral management service.
- ❖ Plans must have a sufficient provider network to serve the needs of their plan enrollees.



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What Region am I in?

Region	Counties
1	Escambia, Okaloosa, Santa Rosa, and Walton
2	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, and Washington
3	Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, and Union
4	Baker, Clay, Duval, Flagler, Nassau, St. Johns, and Volusia
5	Pasco and Pinellas
6	Hardee, Highlands, Hillsborough, Manatee, and Polk
7	Brevard, Orange, Osceola, and Seminole
8	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota
9	Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie
10	Broward
11	Miami-Dade and Monroe

How do I enroll in the Long-term Care Program?

- ❖ If you meet Long-term Care Program eligibility requirements and live in a nursing facility, you will be automatically enrolled in the Long-term Care Program, and you will receive information about available Long-term Care plans from the choice counselor by mail.
- ❖ Because space is limited in the Long-term Care program for individuals who want to receive services at home, if you are 18 years of age or older and live at home, in an assisted living facility, or in an adult family care home, you must be screened and placed on the Long-term Care Program waitlist before being enrolled in the program. Contact your local Aging and Disability Resource Center to be placed on the waitlist. A list of the Aging and Disability Resource Centers is available on the Florida Department of Elder Affairs' website at <http://elderaffairs.state.fl.us/doea/arc.php>.
- ❖ The Aging and Disability Resource Center will complete a short screening over the phone, which results in a score that is used to rank you on the waitlist. When enrollment is available, the Aging and Disability Resource Center will contact you to begin the enrollment process.

Once I am eligible for the Long-term Care Program, how do I choose a Long-term Care plan?

- ❖ A choice counselor will assist you in selecting the plan in your region that best meets your needs. To contact a choice counselor, you can use your computer to go to www.flmedicaidmanagedcare.com; or you can call 1-877-711-3662 to talk to a choice counselor.
- ❖ You can request an in person visit from a choice counselor as well.
- ❖ The Aging and Disability Resource Center (ADRC) is also available to assist with any questions you may have.

What Long-term Care Plans are available in my Region?

Region	Amerigroup	Aetna	Humana	Molina	Sunshine	United
1			X		X	
2			X			X
3			X		X	X
4			X		X	X
5			X	X	X	X
6		X	X	X	X	X
7		X	X		X	X
8			X		X	X
9		X	X		X	X
10	X		X		X	
11	X	X	X	X	X	X

Can I change LTC plans once I make a selection?

- ❖ Recipients are encouraged to work with their choice counselor to choose the LTC plan that best meets their needs.
- ❖ After joining a plan, the recipient has 90 days to change to another plan offered within their region.
- ❖ After the 90-day deadline, recipients may only change plans for "good cause" reasons.
- ❖ After the initial 12-month period, recipients may change plans during an open enrollment period.

Where can I find additional information on this program?

- ❖ Information on the LTC plans available in each region and on how to choose a LTC plan will be available on the Choice Counseling website ahead of when recipients will need to make a choice:
www.flmedicaidmanagedcare.com.
- ❖ Questions about the program can be emailed to: FLMedicaidManagedCare@ahca.myflorida.com
- ❖ Updates about the Statewide Medicaid Managed Care program are posted at: <http://ahca.myflorida.com/SMMC>
- ❖ Upcoming events and news can be found on the "News and Events" tab on the SMMC website: <http://ahca.myflorida.com/SMMC>
- ❖ Keep up to date on information by signing up to receive program updates by visiting the SMMC website through the following link <http://ahca.myflorida.com/SMMC> and clicking the red "Sign Up for Program Updates" box on the right hand side of the page.
- ❖ Find more information at the following:

 [Youtube.com/AHCAFlorida](https://www.youtube.com/AHCAFlorida)

 [Facebook.com/AHCAFlorida](https://www.facebook.com/AHCAFlorida);

 [Twitter.com/AHCA_FL](https://twitter.com/AHCA_FL)

