

CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans					
	Amerigroup	Better Health	Buena Vista	CareFlorida	Freedom	HealthEase
Adolescent Well Care	55.4%	**	46.5%	**	44.5%	44.3%
Adults' Access to Preventive/Ambulatory Health Services - ages 20-44	70.8%	**	70.6%	51.4%	58.5%	66.9%
Adults' Access to Preventive/Ambulatory Health Services - ages 45-64	85.6%	**	82.0%	**	70.8%	79.5%
Adults' Access to Preventive/Ambulatory Health Services - ages 65+	86.3%	**	57.0%	**	45.4%	58.9%
Adults' Access to Preventive/Ambulatory Health Services -Total	75.7%	**	72.0%	47.5%	60.1%	69.5%
Adult BMI Assessment	65.2%	**	59.9%	**	49.5%	54.7%
Annual Dental Visits - Total	*	*	*	0.0%	*	*
Antidepressant Medication Management - Effective Acute Phase Treatment	50.4%	**	38.6%	**	**	51.3%
Antidepressant Medication Management - Effective Continuation Phase Treatment	31.6%	**	27.3%	**	**	35.2%
Appropriate Testing for Children with Pharyngitis	70.0%	**	58.3%	**	42.4%	51.3%
Breast Cancer Screening	51.2%	**	47.0%	**	43.5%	46.2%
Call Abandonment (INVERSE)	1.3%	2.5%	1.3%	1.6%	1.7%	1.4%
Call Answer Timeliness	79.0%	85.6%	84.7%	92.1%	93.6%	86.3%
Cervical Cancer Screening	57.0%	**	60.3%	**	42.6%	57.4%
Childhood Immunization Status - Combination 2	80.8%	**	62.5%	**	64.0%	80.5%
Childhood Immunization Status - Combination 3	75.0%	**	58.9%	**	57.7%	74.9%
Children and Adolescents' Access to Primary Care Practitioners - ages 12-24 months	97.2%	**	96.7%	**	84.8%	95.7%
Children and Adolescents' Access to Primary Care Practitioners - ages 25 months - 6 years	90.1%	**	85.0%	**	74.5%	87.7%

*= Measure not applicable to plan

**= Insufficient Enrollment to report this measure

CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans					
	Amerigroup	Better Health	Buena Vista	CareFlorida	Freedom	HealthEase
Children and Adolescents' Access to Primary Care Practitioners - ages 7-11 years	87.8%	**	80.7%	**	69.6%	84.7%
Children and Adolescents' Access to Primary Care Practitioners - ages 12-19 years	85.4%	**	80.9%	**	61.4%	81.4%
Chlamydia Screening in Women - 16-20 years	58.7%	**	57.1%	**	61.2%	59.2%
Chlamydia Screening in Women - 21-24 years	72.5%	**	68.0%	**	64.4%	69.7%
Chlamydia Screening in Women - Total	63.1%	**	62.0%	**	62.7%	63.1%
Comprehensive Diabetes - HbA1C Testing	79.0%	**	78.6%	**	71.6%	75.4%
Comprehensive Diabetes - HbA1C Poor Control (INVERSE)	41.8%	**	45.0%	**	50.5%	49.1%
Comprehensive Diabetes - HbA1C Good Control	49.5%	**	47.4%	**	41.8%	43.8%
Comprehensive Diabetes - Eye Exam	57.1%	**	36.3%	**	37.6%	37.0%
Comprehensive Diabetes - LDL Screening	81.5%	**	77.6%	**	75.3%	73.7%
Comprehensive Diabetes - LDL-C Control	39.3%	**	34.5%	**	30.9%	32.1%
Comprehensive Diabetes - Nephropathy	83.1%	**	77.4%	**	66.0%	72.5%
Controlling Blood Pressure - Total	67.8%	**	53.8%	**	53.6%	49.6%
Follow-up After Hospitalization for Mental Illness - 7 Day	43.3%	**	18.3%	**	22.5%	45.2%
Follow-up After Hospitalization for Mental Illness - 30 Day	60.2%	**	35.5%	**	33.3%	65.2%
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase	52.3%	**	29.3%	**	**	36.6%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	69.2%	**	**	**	**	49.5%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans					
	Amerigroup	Better Health	Buena Vista	CareFlorida	Freedom	HealthEase
Frequency of HIV Disease Monitoring Lab Tests - CD4 \geq 2 (182)	42.9%	**	32.8%	**	**	6.9%
Frequency of HIV Disease Monitoring Lab Tests - CD4 0 (INVERSE)	18.9%	**	19.0%	**	**	80.6%
Frequency of HIV Disease Monitoring Lab Tests - VL \geq 2 (182)	43.4%	**	36.2%	**	**	5.9%
Frequency of HIV Disease Monitoring Lab Tests - VL 0 (INVERSE)	18.9%	**	20.7%	**	**	84.1%
Highly Active Anti-Retroviral Treatment	43.5%	**	51.8%	**	**	39.7%
HIV-Related Outpatient Medical Visits \geq 2 (182)	70.3%	**	67.2%	**	**	9.7%
HIV-Related Outpatient Medical Visits 0 (INVERSE)	11.8%	**	12.1%	**	**	44.3%
Immunization for Adolescents - Combination 1	58.7%	**	36.9%	**	46.2%	50.4%
Lead Screening in Children	57.9%	**	38.7%	**	40.8%	51.1%
Lipid Profile Annually	79.1%	**	76.9%	**	82.4%	70.1%
Prenatal Care	76.5%	**	76.6%	**	66.7%	72.3%
Prenatal Care Frequency - Greater than 81% of Visits	70.6%	**	60.6%	**	53.4%	59.6%
Postpartum Care	56.7%	**	51.7%	**	47.7%	52.6%
Readmission Rate (INVERSE)	29.9%	**	15.0%	**	28.8%	14.5%
Transportation Availability	*	*	*	*	*	100.0%
Transportation Timeliness	*	*	*	*	*	83.1%
Use of Angiotensin-Converting Enzyme (ACE) Inhibitors/Angiotensin Receptor Blockers (ARB) Therapy	69.0%	**	65.5%	**	69.6%	57.7%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans					
	Amerigroup	Better Health	Buena Vista	CareFlorida	Freedom	HealthEase
Use of Appropriate Medications for People with Asthma - Total	85.8%	**	77.6%	**	**	83.0%
Well-Child 0 Visits (INVERSE)	0.8%	**	1.2%	**	10.3%	1.5%
Well-Child 6+ Visits	77.4%	**	48.9%	**	38.3%	48.2%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	83.1%	**	72.3%	**	65.5%	75.9%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans						
	Healthy Palm Beaches/Personal	Humana	Integral	Jackson Memorial	Medica	Molina	Preferred
Adolescent Well Care	46.7%	57.4%	41.3%	42.6%	26.2%	44.2%	51.5%
Adults' Access to Preventive/Ambulatory Health Services - ages 20-44	70.5%	68.5%	56.0%	61.1%	51.0%	60.9%	57.7%
Adults' Access to Preventive/Ambulatory Health Services - ages 45-64	78.6%	85.3%	69.5%	79.5%	71.3%	72.3%	67.8%
Adults' Access to Preventive/Ambulatory Health Services - ages 65+	**	77.9%	68.2%	57.3%	59.8%	62.2%	39.7%
Adults' Access to Preventive/Ambulatory Health Services -Total	71.7%	75.5%	61.0%	66.8%	57.1%	64.3%	54.4%
Adult BMI Assessment	53.3%	31.9%	**	50.9%	46.7%	45.7%	66.2%
Annual Dental Visits - Total	22.0%	*	41.8%	20.0%	*	20.1%	*
Antidepressant Medication Management - Effective Acute Phase Treatment	**	47.4%	**	48.6%	**	49.5%	**
Antidepressant Medication Management - Effective Continuation Phase Treatment	**	34.4%	**	40.0%	**	38.8%	**
Appropriate Testing for Children with Pharyngitis	68.5%	67.2%	66.7%	58.2%	**	63.0%	45.6%
Breast Cancer Screening	43.9%	62.3%	**	47.5%	**	40.9%	35.8%
Call Abandonment (INVERSE)	9.4%	3.5%	2.1%	9.0%	8.7%	2.5%	3.5%
Call Answer Timeliness	77.4%	96.5%	90.0%	54.0%	29.0%	85.2%	96.5%
Cervical Cancer Screening	68.6%	65.2%	42.7%	49.9%	27.3%	53.5%	54.7%
Childhood Immunization Status - Combination 2	80.0%	71.8%	77.4%	40.1%	54.5%	74.6%	63.7%
Childhood Immunization Status - Combination 3	74.7%	65.5%	72.9%	34.8%	33.3%	70.0%	57.7%
Children and Adolescents' Access to Primary Care Practitioners - ages 12-24 months	95.1%	93.9%	95.3%	91.9%	72.1%	88.0%	89.4%
Children and Adolescents' Access to Primary Care Practitioners - ages 25 months - 6 years	89.8%	89.6%	85.2%	86.1%	65.0%	83.3%	82.7%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans						
	Healthy Palm Beaches/Personal	Humana	Integral	Jackson Memorial	Medica	Molina	Preferred
Children and Adolescents' Access to Primary Care Practitioners - ages 7-11 years	86.8%	88.7%	**	79.5%	**	79.2%	82.0%
Children and Adolescents' Access to Primary Care Practitioners - ages 12-19 years	82.0%	85.4%	**	76.1%	37.5%	75.0%	81.1%
Chlamydia Screening in Women - 16-20 years	63.0%	60.1%	36.1%	47.3%	**	57.5%	65.0%
Chlamydia Screening in Women - 21-24 years	79.3%	65.4%	56.3%	63.5%	**	69.0%	60.6%
Chlamydia Screening in Women - Total	69.6%	61.9%	44.6%	53.9%	67.4%	62.3%	63.4%
Comprehensive Diabetes - HbA1C Testing	70.8%	85.4%	79.2%	77.4%	75.7%	73.2%	79.5%
Comprehensive Diabetes - HbA1C Poor Control (INVERSE)	45.8%	34.8%	47.2%	45.3%	56.8%	53.5%	36.7%
Comprehensive Diabetes - HbA1C Good Control	43.8%	56.4%	44.4%	45.7%	40.5%	39.6%	58.7%
Comprehensive Diabetes - Eye Exam	50.0%	54.7%	41.0%	36.3%	18.9%	41.8%	55.2%
Comprehensive Diabetes - LDL Screening	70.8%	84.4%	79.2%	78.3%	73.0%	75.9%	77.2%
Comprehensive Diabetes - LDL-C Control	58.3%	38.0%	38.9%	39.9%	29.7%	32.3%	39.0%
Comprehensive Diabetes - Nephropathy	70.8%	83.0%	79.9%	79.3%	67.6%	73.2%	78.4%
Controlling Blood Pressure - Total	56.7%	62.8%	53.7%	44.5%	41.2%	53.3%	61.0%
Follow-up After Hospitalization for Mental Illness - 7 Day	23.0%	33.0%	**	23.3%	15.4%	26.2%	48.7%
Follow-up After Hospitalization for Mental Illness - 30 Day	51.1%	44.6%	**	**	23.1%	44.7%	75.6%
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase	30.2%	35.5%	**	22.2%	**	41.2%	47.4%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	**	**	**	**	**	**	**

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans						
	Healthy Palm Beaches/Personal	Humana	Integral	Jackson Memorial	Medica	Molina	Preferred
Frequency of HIV Disease Monitoring Lab Tests - CD4 \geq 2 (182)	**	26.3%	**	34.9%	**	41.7%	9.7%
Frequency of HIV Disease Monitoring Lab Tests - CD4 0 (INVERSE)	**	44.9%	**	38.0%	**	20.8%	35.5%
Frequency of HIV Disease Monitoring Lab Tests - VL \geq 2 (182)	**	25.6%	**	32.5%	**	38.9%	9.7%
Frequency of HIV Disease Monitoring Lab Tests - VL 0 (INVERSE)	**	46.2%	**	40.4%	**	20.8%	38.7%
Highly Active Anti-Retroviral Treatment	**	49.5%	**	54.7%	**	62.9%	**
HIV-Related Outpatient Medical Visits \geq 2 (182)	**	7.1%	**	67.5%	**	69.4%	**
HIV-Related Outpatient Medical Visits 0 (INVERSE)	**	4.5%	**	6.6%	**	13.9%	**
Immunization for Adolescents - Combination 1	63.9%	69.1%	62.3%	47.1%	**	55.0%	37.0%
Lead Screening in Children	75.2%	72.5%	52.8%	68.1%	45.5%	58.7%	50.9%
Lipid Profile Annually	73.1%	84.9%	60.2%	29.0%	75.5%	81.5%	72.8%
Prenatal Care	81.6%	72.5%	78.9%	72.6%	**	70.2%	80.5%
Prenatal Care Frequency - Greater than 81% of Visits	74.2%	51.3%	70.8%	48.4%	**	53.3%	63.7%
Postpartum Care	60.0%	52.1%	62.4%	51.6%	**	46.2%	61.1%
Readmission Rate (INVERSE)	21.0%	24.9%	**	10.0%	24.6%	26.1%	6.9%
Transportation Availability	*	100.0%	*	*	*	*	100.0%
Transportation Timeliness	*	85.9%	*	*	*	*	86.0%
Use of Angiotensin-Converting Enzyme (ACE) Inhibitors/Angiotensin Receptor Blockers (ARB) Therapy	**	63.1%	62.7%	78.5%	**	60.4%	41.3%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans						
	Healthy Palm Beaches/Personal	Humana	Integral	Jackson Memorial	Medica	Molina	Preferred
Use of Appropriate Medications for People with Asthma - Total	80.0%	79.1%	**	77.6%	**	58.5%	55.9%
Well-Child 0 Visits (INVERSE)	2.3%	3.4%	5.3%	1.6%	**	6.6%	7.4%
Well-Child 6+ Visits	69.7%	49.6%	50.0%	47.7%	**	46.1%	52.0%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	76.6%	75.4%	69.4%	69.8%	49.7%	70.6%	71.6%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans							
	Prestige	SFCCN	Simply	Staywell	Sunshine	United	Universal	Vista South Florida
Adolescent Well Care	34.1%	41.8%	45.0%	53.3%	39.2%	48.9%	30.6%	50.9%
Adults' Access to Preventive/Ambulatory Health Services - ages 20-44	60.2%	59.0%	59.2%	71.1%	61.2%	67.2%	58.2%	68.9%
Adults' Access to Preventive/Ambulatory Health Services - ages 45-64	74.8%	84.2%	61.8%	84.5%	76.1%	83.4%	73.3%	82.9%
Adults' Access to Preventive/Ambulatory Health Services - ages 65+	61.4%	71.2%	33.9%	65.4%	63.7%	79.2%	56.2%	58.4%
Adults' Access to Preventive/Ambulatory Health Services -Total	64.3%	72.9%	56.3%	74.5%	65.5%	72.2%	62.1%	70.2%
Adult BMI Assessment	74.7%	58.8%	**	65.5%	6.7%	49.6%	45.7%	49.4%
Annual Dental Visits - Total	**	*	*	*	13.1%	*	*	*
Antidepressant Medication Management - Effective Acute Phase Treatment	44.9%	**	**	48.4%	46.0%	47.0%	48.1%	51.2%
Antidepressant Medication Management - Effective Continuation Phase Treatment	28.2%	**	**	30.6%	34.0%	33.3%	26.3%	31.7%
Appropriate Testing for Children with Pharyngitis	49.1%	40.0%	**	58.3%	53.7%	58.8%	52.4%	71.4%
Breast Cancer Screening	39.6%	56.2%	**	48.5%	38.3%	50.5%	34.9%	56.2%
Call Abandonment (INVERSE)	4.4%	8.7%	3.3%	1.4%	0.9%	2.6%	2.2%	1.3%
Call Answer Timeliness	86.3%	54.0%	86.2%	86.3%	83.7%	82.5%	83.1%	84.7%
Cervical Cancer Screening	43.8%	54.2%	41.6%	57.4%	45.3%	55.6%	43.1%	60.8%
Childhood Immunization Status - Combination 2	74.5%	68.3%	67.7%	79.8%	73.6%	73.7%	61.1%	55.7%
Childhood Immunization Status - Combination 3	68.6%	63.8%	62.4%	73.2%	67.4%	66.4%	55.2%	50.1%
Children and Adolescents' Access to Primary Care Practitioners - ages 12-24 months	89.7%	84.6%	86.7%	97.4%	94.7%	96.3%	82.2%	96.7%
Children and Adolescents' Access to Primary Care Practitioners - ages 25 months - 6 years	79.8%	80.3%	72.3%	89.9%	84.2%	88.7%	74.1%	91.7%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans							
	Prestige	SFCCN	Simply	Staywell	Sunshine	United	Universal	Vista South Florida
Children and Adolescents' Access to Primary Care Practitioners - ages 7-11 years	78.2%	79.9%	**	87.6%	83.4%	85.8%	69.5%	87.1%
Children and Adolescents' Access to Primary Care Practitioners - ages 12-19 years	73.7%	70.7%	**	84.9%	76.4%	82.7%	66.7%	82.1%
Chlamydia Screening in Women - 16-20 years	57.5%	40.4%	52.6%	60.3%	51.1%	56.5%	53.2%	47.7%
Chlamydia Screening in Women - 21-24 years	67.4%	43.9%	61.4%	69.5%	63.7%	70.7%	64.7%	62.0%
Chlamydia Screening in Women - Total	61.9%	41.8%	56.7%	63.3%	56.2%	62.1%	58.7%	52.9%
Comprehensive Diabetes - HbA1C Testing	75.7%	77.6%	72.5%	77.1%	77.9%	79.3%	61.6%	81.1%
Comprehensive Diabetes - HbA1C Poor Control (INVERSE)	48.7%	51.3%	61.3%	45.5%	46.0%	52.3%	62.5%	41.9%
Comprehensive Diabetes - HbA1C Good Control	41.6%	40.6%	31.3%	46.2%	47.2%	38.9%	32.3%	47.6%
Comprehensive Diabetes - Eye Exam	41.4%	33.3%	23.8%	46.0%	49.3%	47.0%	32.4%	40.1%
Comprehensive Diabetes - LDL Screening	72.8%	82.7%	76.3%	77.1%	76.3%	79.3%	63.1%	82.0%
Comprehensive Diabetes - LDL-C Control	30.8%	35.5%	27.5%	36.5%	31.4%	26.5%	22.7%	35.0%
Comprehensive Diabetes - Nephropathy	79.4%	82.5%	90.0%	77.1%	76.5%	78.3%	71.4%	79.9%
Controlling Blood Pressure - Total	42.1%	55.7%	40.5%	49.9%	33.6%	50.6%	33.3%	49.4%
Follow-up After Hospitalization for Mental Illness - 7 Day	31.3%	21.6%	13.8%	46.5%	22.4%	37.7%	16.9%	46.6%
Follow-up After Hospitalization for Mental Illness - 30 Day	47.9%	30.8%	22.8%	67.9%	42.6%	53.6%	34.7%	66.1%
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase	33.0%	32.6%	**	38.2%	43.3%	39.5%	43.0%	56.8%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	40.0%	**	**	47.4%	**	47.9%	**	**

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans							
	Prestige	SFCCN	Simply	Staywell	Sunshine	United	Universal	Vista South Florida
Frequency of HIV Disease Monitoring Lab Tests - CD4 ≥ 2 (182)	38.6%	64.9%	**	8.8%	41.2%	38.6%	38.6%	28.6%
Frequency of HIV Disease Monitoring Lab Tests - CD4 0 (INVERSE)	15.8%	5.1%	**	70.8%	23.7%	27.6%	27.1%	11.4%
Frequency of HIV Disease Monitoring Lab Tests - VL ≥ 2 (182)	33.3%	63.0%	**	7.6%	42.1%	36.6%	34.3%	34.3%
Frequency of HIV Disease Monitoring Lab Tests - VL 0 (INVERSE)	22.8%	5.1%	**	76.9%	22.8%	29.7%	30.0%	14.3%
Highly Active Anti-Retroviral Treatment	72.0%	76.0%	**	32.1%	73.3%	57.5%	68.9%	60.0%
HIV-Related Outpatient Medical Visits ≥ 2 (182)	63.2%	94.0%	**	10.3%	63.2%	60.7%	1.4%	77.1%
HIV-Related Outpatient Medical Visits 0 (INVERSE)	22.8%	3.0%	**	45.6%	18.4%	4.8%	4.3%	5.7%
Immunization for Adolescents - Combination 1	60.8%	61.3%	32.1%	57.7%	30.2%	51.8%	38.5%	51.8%
Lead Screening in Children	70.3%	67.5%	52.7%	60.3%	48.6%	51.6%	39.2%	72.3%
Lipid Profile Annually	79.8%	85.6%	80.3%	78.1%	76.7%	78.3%	69.5%	87.6%
Prenatal Care	68.9%	58.2%	67.0%	73.7%	72.2%	73.7%	67.5%	72.5%
Prenatal Care Frequency - Greater than 81% of Visits	61.1%	47.8%	54.5%	64.2%	44.5%	55.2%	53.0%	59.3%
Postpartum Care	50.1%	53.7%	42.0%	49.9%	47.1%	52.3%	47.9%	52.7%
Readmission Rate (INVERSE)	39.6%	32.2%	69.7%	17.2%	25.9%	22.0%	19.6%	19.1%
Transportation Availability	*	*	*	*	*	*	*	*
Transportation Timeliness	*	*	*	*	*	*	*	*
Use of Angiotensin-Converting Enzyme (ACE) Inhibitors/Angiotensin Receptor Blockers (ARB) Therapy	69.7%	75.8%	**	61.2%	67.6%	68.7%	65.0%	71.9%

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CY 2011 Performance Measure Scores - Non-Reform

Performance Measures	Health Plans							
	Prestige	SFCCN	Simply	Staywell	Sunshine	United	Universal	Vista South Florida
Use of Appropriate Medications for People with Asthma - Total	79.1%	83.8%	**	84.7%	83.7%	80.2%	63.2%	74.5%
Well-Child 0 Visits (INVERSE)	6.6%	11.8%	6.8%	1.2%	6.5%	5.8%	11.4%	0.9%
Well-Child 6+ Visits	40.1%	34.3%	50.0%	51.1%	44.2%	41.6%	35.8%	36.8%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	62.3%	70.6%	63.5%	80.8%	68.1%	70.6%	57.7%	81.3%

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