

## CY 2008 Performance Measure Scores - Reform

| Performance Measures  | Health Plans  |            |             |       |                       |
|---|---------------|------------|-------------|-------|-----------------------|
|   | Access Health | Amerigroup | Buena Vista | CMS   | First Coast Advantage |
| Adolescent Well Care  | 37.6%         | 50.2%      | **          | 53.3% | 38.9%                 |
| Adults' Access to Preventive/Ambulatory Health Services - ages 20-44          | 68.5%         | 69.0%      | **          | 86.3% | 77.8%                 |
| Adults' Access to Preventive/Ambulatory Health Services - ages 45-64          | 81.1%         | 79.7%      | **          | *     | 89.8%                 |
| Adults' Access to Preventive/Ambulatory Health Services - ages 65+            | 78.8%         | 71.9%      | **          | *     | 89.8%                 |
| Adults' Access to Preventive/Ambulatory Health Services -Total                | 73.9%         | 72.9%      | **          | 86.3% | 84.1%                 |
| Annual Dental Visits - Total  | 31.6%         | 32.3%      | **          | 30.4% | 36.6%                 |
| Antidepressant Medication Management - Effective Acute Phase Treatment        | 60.8%         | **         | **          | **    | 44.7%                 |
| Antidepressant Medication Management - Effective Continuation Phase Treatment | 28.9%         | **         | **          | **    | 36.8%                 |
| Breast Cancer Screening   | 40.6%         | 45.7%      | **          | *     | 56.4%                 |
| Cervical Cancer Screening   | 35.3%         | 49.7%      | **          | *     | 45.9%                 |
| Childhood Immunization Status - Combination 2                                 | 8.3%          | 77.6%      | 53.3%       | 81.5% | 52.8%                 |
| Childhood Immunization Status - Combination 3                                 | 7.1%          | 66.3%      | 44.2%       | 67.9% | 41.3%                 |
| Comprehensive Diabetes - HbA1C Testing  | 74.7%         | 77.0%      | **          | **    | 86.9%                 |
| Comprehensive Diabetes - HbA1C Poor Control (INVERSE)                         | 44.6%         | 72.7%      | **          | **    | 38.0%                 |
| Comprehensive Diabetes - HbA1C Good Control                                   | 48.1%         | 27.3%      | **          | **    | 62.0%                 |
| Comprehensive Diabetes - Eye Exam   | 36.4%         | 47.3%      | **          | **    | 53.3%                 |
| Comprehensive Diabetes - LDL Screening  | 76.9%         | 78.8%      | **          | **    | 81.0%                 |
| Comprehensive Diabetes - LDL-C Control  | 53.8%         | 16.4%      | **          | **    | 43.3%                 |
| Comprehensive Diabetes - Nephropathy  | 76.6%         | 75.8%      | **          | **    | 88.8%                 |
| Controlling Blood Pressure - Total  | 60.1%         | 48.7%      | **          | *     | 58.1%                 |

\*= Measure not applicable to plan

\*\*= Insufficient Enrollment to report this measure

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|---|---------------|------------|-------------|-------|-----------------------|
|   | Access Health | Amerigroup | Buena Vista | CMS   | First Coast Advantage |
| Follow-up After Hospitalization for Mental Illness - 7 Day  | 46.1%         | 32.1%      | 38.3%       | 39.6% | 15.7%                 |
| Follow-up After Hospitalization for Mental Illness - 30 Day                                       | 66.0%         | 54.1%      | 44.7%       | 73.6% | 23.8%                 |
| Lead Screening in Children  | 25.8%         | 66.7%      | 57.4%       | 62.2% | 38.3%                 |
| Lipid Profile Annually  | 69.6%         | 72.7%      | **          | *     | 85.1%                 |
| Prenatal Care   | 61.7%         | 76.4%      | 88.1%       | **    | 60.2%                 |
| Prenatal Care Frequency - Greater than 81% of Visits  | 13.5%         | 70.9%      | 34.1%       | **    | 21.6%                 |
| Postpartum Care   | 51.4%         | 59.8%      | 47.6%       | **    | 28.1%                 |
| Readmission Rate  | 11.7%         | 26.0%      | **          | 10.8% | 20.6%                 |
| Use of Angiotensin-Converting Enzyme (ACE) Inhibitors/Angiotensin Receptor Blockers (ARB) Therapy | **            | 66.7%      | **          | *     | **                    |
| Use of Appropriate Medications for People with Asthma - Total                                     | 70.2%         | 91.7%      | **          | 87.3% | 86.1%                 |
| Well-Child 0 Visits (INVERSE)   | 3.4%          | 0.5%       | 3.6%        | **    | 0.9%                  |
| Well-Child 6+ Visits  | 22.4%         | 78.7%      | 25.9%       | **    | 37.4%                 |
| Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life                            | 65.5%         | 78.3%      | **          | 73.8% | 64.2%                 |

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| Performance Measures  | Health Plans |            |        |         |                 |           |       |
|---|--------------|------------|--------|---------|-----------------|-----------|-------|
|   | Freedom      | HealthEase | Humana | NetPass | Ped. Associates | Preferred | SFCFN |
| Adolescent Well Care  | **           | 45.3%      | 50.1%  | 43.2%   | 64.5%           | 42.6%     | 50.9% |
| Adults' Access to Preventive/Ambulatory Health Services - ages 20-44          | **           | 75.5%      | 66.0%  | 68.9%   | *               | 50.3%     | 63.2% |
| Adults' Access to Preventive/Ambulatory Health Services - ages 45-64          | **           | 84.8%      | 83.2%  | 84.2%   | *               | 77.5%     | 84.4% |
| Adults' Access to Preventive/Ambulatory Health Services - ages 65+            | **           | 86.8%      | 86.2%  | 86.3%   | *               | 75.0%     | 79.0% |
| Adults' Access to Preventive/Ambulatory Health Services -Total                | **           | 78.5%      | 75.5%  | 79.1%   | *               | 64.4%     | 77.6% |
| Annual Dental Visits - Total  | **           | 28.3%      | 27.9%  | 33.2%   | 36.7%           | 21.6%     | 28.6% |
| Antidepressant Medication Management - Effective Acute Phase Treatment        | **           | 38.7%      | **     | **      | *               | **        | 58.3% |
| Antidepressant Medication Management - Effective Continuation Phase Treatment | **           | 21.0%      | **     | **      | *               | **        | 50.0% |
| Breast Cancer Screening   | **           | 50.5%      | 52.5%  | 54.9%   | *               | 34.8%     | 57.2% |
| Cervical Cancer Screening   | **           | 60.8%      | 56.8%  | 44.8%   | *               | 37.8%     | 53.5% |
| Childhood Immunization Status - Combination 2                                 | **           | 69.8%      | 80.4%  | 60.7%   | 25.3%           | 71.0%     | 75.1% |
| Childhood Immunization Status - Combination 3                                 | **           | 61.3%      | 66.3%  | 53.6%   | 22.8%           | 67.7%     | 63.3% |
| Comprehensive Diabetes - HbA1C Testing  | **           | 77.6%      | 80.6%  | 79.7%   | *               | 79.5%     | 82.7% |
| Comprehensive Diabetes - HbA1C Poor Control (INVERSE)                         | **           | 46.5%      | 41.0%  | 53.0%   | *               | 36.4%     | 46.5% |
| Comprehensive Diabetes - HbA1C Good Control                                   | **           | 48.2%      | 49.6%  | 40.7%   | *               | 59.1%     | 44.5% |
| Comprehensive Diabetes - Eye Exam   | **           | 45.6%      | 48.1%  | 35.6%   | *               | 63.6%     | 38.7% |
| Comprehensive Diabetes - LDL Screening  | **           | 77.4%      | 83.2%  | 82.6%   | *               | 81.8%     | 83.8% |
| Comprehensive Diabetes - LDL-C Control  | **           | 30.8%      | 26.9%  | 33.9%   | *               | 47.7%     | 35.8% |
| Comprehensive Diabetes - Nephropathy  | **           | 75.0%      | 91.0%  | 76.3%   | *               | 65.9%     | 81.5% |
| Controlling Blood Pressure - Total  | **           | 58.2%      | 51.5%  | 63.8%   | *               | 72.1%     | 50.0% |

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| Performance Measures  | Health Plans |            |        |         |                 |           |       |
|---|--------------|------------|--------|---------|-----------------|-----------|-------|
|   | Freedom      | HealthEase | Humana | NetPass | Ped. Associates | Preferred | SFCN  |
| Follow-up After Hospitalization for Mental Illness - 7 Day  | **           | 23.8%      | 31.9%  | 28.1%   | **              | 43.8%     | 17.6% |
| Follow-up After Hospitalization for Mental Illness - 30 Day                                       | **           | 42.7%      | 55.3%  | 44.6%   | **              | 34.4%     | 26.1% |
| Lead Screening in Children  | **           | 54.3%      | 75.9%  | 38.1%   | 75.1%           | 30.3%     | 62.7% |
| Lipid Profile Annually  | **           | **         | 12.8%  | 77.0%   | *               | 72.1%     | 78.7% |
| Prenatal Care   | **           | 65.9%      | 64.5%  | **      | **              | **        | 55.9% |
| Prenatal Care Frequency - Greater than 81% of Visits  | **           | 60.8%      | 32.1%  | **      | **              | **        | 38.2% |
| Postpartum Care   | **           | 50.4%      | 64.5%  | **      | **              | **        | 67.6% |
| Readmission Rate  | **           | 10.4%      | 34.4%  | 40.2%   | 9.3%            | **        | 26.7% |
| Use of Angiotensin-Converting Enzyme (ACE) Inhibitors/Angiotensin Receptor Blockers (ARB) Therapy | **           | 72.7%      | **     | **      | *               | **        | 71.0% |
| Use of Appropriate Medications for People with Asthma - Total                                     | **           | 84.0%      | 79.2%  | 79.3%   | 86.0%           | **        | 87.4% |
| Well-Child 0 Visits (INVERSE)   | **           | 1.0%       | 0.8%   | 6.3%    | 0.7%            | **        | 4.0%  |
| Well-Child 6+ Visits  | **           | 51.8%      | 28.3%  | 59.4%   | 29.5%           | **        | 68.0% |
| Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life                            | **           | 77.4%      | 79.5%  | 76.8%   | 82.2%           | 67.5%     | 76.8% |

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| Performance Measures  | Health Plans |       |        |           |                     |
|---|--------------|-------|--------|-----------|---------------------|
|   | Staywell     | Total | United | Universal | Vista South Florida |
| Adolescent Well Care  | 48.7%        | 37.3% | 42.6%  | **        | **                  |
| Adults' Access to Preventive/Ambulatory Health Services - ages 20-44          | 67.5%        | 72.6% | 74.5%  | 38.7%     | **                  |
| Adults' Access to Preventive/Ambulatory Health Services - ages 45-64          | 84.3%        | 82.8% | 86.9%  | **        | **                  |
| Adults' Access to Preventive/Ambulatory Health Services - ages 65+            | 83.6%        | **    | 87.0%  | **        | **                  |
| Adults' Access to Preventive/Ambulatory Health Services -Total                | 73.1%        | 76.3% | 78.7%  | 44.2%     | **                  |
| Annual Dental Visits - Total  | 21.5%        | 13.5% | 20.2%  | 5.9%      | **                  |
| Antidepressant Medication Management - Effective Acute Phase Treatment        | 50.0%        | **    | 59.0%  | **        | **                  |
| Antidepressant Medication Management - Effective Continuation Phase Treatment | 31.0%        | **    | 33.3%  | **        | **                  |
| Breast Cancer Screening   | 48.8%        | **    | 45.9%  | **        | **                  |
| Cervical Cancer Screening   | 55.7%        | 52.6% | 49.6%  | 23.3%     | **                  |
| Childhood Immunization Status - Combination 2                                 | 71.0%        | **    | 78.8%  | **        | 47.8%               |
| Childhood Immunization Status - Combination 3                                 | 59.1%        | **    | 63.0%  | **        | 40.9%               |
| Comprehensive Diabetes - HbA1C Testing  | 75.6%        | 75.0% | 84.0%  | **        | **                  |
| Comprehensive Diabetes - HbA1C Poor Control (INVERSE)                         | 47.2%        | 41.7% | 58.6%  | **        | **                  |
| Comprehensive Diabetes - HbA1C Good Control                                   | 45.6%        | 47.2% | 37.1%  | **        | **                  |
| Comprehensive Diabetes - Eye Exam   | 42.6%        | 8.3%  | 35.9%  | **        | **                  |
| Comprehensive Diabetes - LDL Screening  | 80.7%        | 77.8% | 80.9%  | **        | **                  |
| Comprehensive Diabetes - LDL-C Control  | 34.3%        | 41.7% | 29.7%  | **        | **                  |
| Comprehensive Diabetes - Nephropathy  | 77.7%        | 86.1% | 80.1%  | **        | **                  |
| Controlling Blood Pressure - Total  | 51.8%        | 56.6% | 48.7%  | **        | **                  |

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|---|--------------|-------|--------|-----------|---------------------|
|   | Staywell     | Total | United | Universal | Vista South Florida |
| Follow-up After Hospitalization for Mental Illness - 7 Day  | 30.2%        | **    | 32.2%  | **        | **                  |
| Follow-up After Hospitalization for Mental Illness - 30 Day                                       | 48.4%        | **    | 54.2%  | **        | **                  |
| Lead Screening in Children  | 61.6%        | **    | 43.8%  | **        | 60.0%               |
| Lipid Profile Annually  | **           | **    | **     | **        | **                  |
| Prenatal Care   | 70.3%        | **    | 69.0%  | **        | 68.3%               |
| Prenatal Care Frequency - Greater than 81% of Visits  | 66.2%        | **    | 44.0%  | **        | 33.3%               |
| Postpartum Care   | 57.4%        | **    | 45.2%  | **        | 61.7%               |
| Readmission Rate  | 10.3%        | **    | 24.2%  | **        | **                  |
| Use of Angiotensin-Converting Enzyme (ACE) Inhibitors/Angiotensin Receptor Blockers (ARB) Therapy | **           | **    | **     | **        | **                  |
| Use of Appropriate Medications for People with Asthma - Total                                     | 78.7%        | **    | 91.5%  | **        | **                  |
| Well-Child 0 Visits (INVERSE)   | 1.0%         | **    | 3.8%   | **        | 1.5%                |
| Well-Child 6+ Visits  | 59.6%        | **    | 55.9%  | **        | 50.7%               |
| Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life                            | 80.0%        | 65.8% | 72.7%  | **        | **                  |

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