

**Transportation for Medicaid recipients:**

To ensure continuity of care and safety for all Florida Medicaid recipients during and after Hurricane Irma, the following vendors that provide non-emergency transportation services to Florida Medicaid recipients (both in fee-for-service and in managed care) have agreed to assist with inter-facility transfers or relocation services for Medicaid recipients needing to evacuate to a safe location regardless of whether the transportation broker is contracted with the Agency or a health plan to serve the particular area/county: MTM, LogistiCare, Access2Care, Secure and Veyo. All transportation vendors are committed to continuing to provide transportation to critical medical services, such as chemotherapy and dialysis services as well, when the facilities providing those services remain available and when the safety of the recipient and the driver can be assured. For your convenience, we are including a list of all transportation brokers providing services to Florida Medicaid recipients, including the regions (i.e., counties) in which they serve, and specific contact information.

[Link to Regions Map](#)

<b>Managed Care Transportation Contact Numbers</b>			
<b>PLAN</b>	<b>Regions of Operation</b>	<b>Transportation Contractor</b>	<b>Contact Number</b>
<b>Aetna</b>	<b>11</b>	<b>Transportation Subcontractor - Access2Care</b>	<b>866-411-8912</b>
<b>Amerigroup</b>	<b>5,6,7,11</b>	<b>Transportation Subcontractor-Logisticare</b>	<b>866-372-9794</b>
<b>Children's Medical Services Plan (Community Care Plan)</b>	<b>8,9,10 and 11</b>	<b>Transportation Subcontractor - LogistiCare</b>	<b>866-250-7455</b>
<b>Children's Medical Services Plan (Ped-I-Care)</b>	<b>1,2,3,4,5,6 and 7</b>	<b>Transportation Subcontractor -Access2Care</b>	<b>855-739-5986</b>
<b>Community Care Plan</b>	<b>10</b>	<b>Transportation Subcontractor - LogistiCare</b>	<b>866-306-9358</b>
<b>Humana</b>	<b>1,6,9,10 and 11</b>	<b>Transportation Subcontractor- LogistiCare</b>	<b>866-779-0565</b>
<b>Magellan Complete Care</b>	<b>2,4,5,6,7,9,10 and 11</b>	<b>Transportation Subcontractor - Veyo</b>	<b>888-838-7978</b>
<b>Molina</b>	<b>1,4,6,7,8,9 and 11</b>	<b>Transportation Subcontractor- Secure</b>	<b>877-775-7340</b>

<b>Positive</b>	<b>10 and 11</b>	<b>Transportation Subcontractor- Multiple Vendors</b>	<b>888-997-0979</b>
<b>Prestige</b>	<b>2,3,5,6,7,8,9 and 11</b>	<b>Transportation Subcontractor- Access2Care</b>	<b>855-381-3778</b>
<b>Sunshine</b>	<b>3,4,5,6,7,8,9,10 and 11</b>	<b>Transportation Subcontractor- LogistiCare</b>	<b>877-659-8420</b>
<b>Staywell</b>	<b>2,3,4,5,6,7,8 and 11</b>	<b>Transportation Subcontractor - MTM</b>	<b>866-591-4066</b>
<b>Simply Better Health Clear Health Alliance</b>	<b>11</b>	<b>Transportation Subcontractor- Access2Care</b>	<b>866-201-9969</b>
<b>United</b>	<b>3,4,7 and 11</b>	<b>Transportation Subcontractor - LogistiCare</b>	<b>877-796-5847</b>
<b>FFS: Logisticare</b>	<b>1,2,9, 10 and 11</b>	<b>Logisticare is one of two FFS transportation providers</b>	<b>866-726-1457</b>
<b>FFS: MTM</b>	<b>3,4,5,6,7,8</b>	<b>MTM is one of two FFS transportation providers</b>	<b>844-239-5974</b>