



User Account Roles in the Emergency Status System (ESS)

Audience: Providers, Partners, and AHCA Staff

1. **Provider Superusers**-add, edit, and delete contacts; send and resend registration invitations; revoke registration; designate the safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
2. **Provider Users**-edit/update their own contact information; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
3. **Partner Superusers**- add, edit, and delete provider and partner contacts; send and resend provide and partner registration invitations; revoke provider and partner registration; designate the provider's safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
4. **Partner Users**-add and edit provider contacts; send and resend provider registration invitations; edit/update their own contact information; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
5. **DOH Superusers**-add, edit, and delete provider contacts; send and resend provide registration invitations; revoke provider registration; designate the provider's safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
6. **DOH Users**-add and edit provider contacts; send and resend provider registration invitations; edit/update their own contact information; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
7. **AHCA Users**-add and edit provider contacts; send and resend provider registration invitation; designate provider's safety liaison; revoke "Provider Users" registration; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
8. **AHCA Superusers**- add, edit, and delete provider contacts; send and resend provide registration invitations; revoke provider registration; designate the provider's safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information.
9. **AHCA Admins**- add, edit, and delete provider and partner contacts; send and resend provide and partner registration invitations; revoke provider and partner registration; designate the provider's safety liaison; view, enter, edit, and delete preseason/planning information; view, enter, and edit event information; create, edit, and view events; enter "Event Communication Log" entries.