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Florida Health Information Exchange Expands Event Notification Service
~ Service Provides Real-Time Notice of Patient Hospital Encounters ~

TALLAHASSEE, Fla. – Today, the Agency for Health Care Administration (Agency) announced the addition of three hospitals to the Event Notification Service (ENS) operated by the Florida Health Information Exchange (Florida HIE). With the addition of Nemours Children’s Hospital in Orlando, Seven Rivers Regional Medical Center in Crystal River and Westchester General Hospital in Miami there are now 213 hospitals that provide encounter notifications to the ENS.

Agency Interim Secretary Justin M. Senior said, “The continued growth of the ENS brings benefits to patients, providers, hospitals and health plans by sharing information about patient hospital encounters. I commend all of the hospitals that are participating in this valuable service for their commitment to using health information technology as a means to providing better health care.”

The ENS provides timely and secure notifications of patient hospital encounters to participating health plans, accountable care organizations and providers who use the notifications to improve patient care. Together, the participating hospitals cover over 83 percent of all hospital beds and over 94 percent of all acute care hospital beds in Florida.

This patient-authorized exchange provides a critical tool for managing care transitions, improving care coordination and promoting primary care utilization. The service also supports other state and federal health care initiatives, including Statewide Medicaid Managed Care, the Medicare Shared Savings Program and the Medicare and Medicaid Electronic Health Records Incentive Programs.

The ENS was piloted in late 2013 and has since grown to include 213 hospitals, 8 health plans and 20 provider organizations covering approximately 1.8 million Florida residents. The service delivered 145,000 hospital encounter notifications in September 2016 and has delivered over 1.3 million notifications since its inception.

The ENS has been developed and implemented by Harris Corporation and subcontractor Audacious Inquiry, LLC, on behalf of the Florida Health Information Exchange. For more information on this, and other Florida HIE programs, please visit www.florida-hie.net.

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The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 48,500 health care facilities and 43 health plans, and publishes health care data and statistics at

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