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AHCA Announces Express Enrollment for the Managed Medical Assistance Program

~ Eliminates Wait Time Between Program Acceptance and Health Plan Enrollment ~

TALLAHASSEE, Fla. – Today, the Agency for Health Care Administration (AHCA) announced the implementation of express enrollment for the Managed Medical Assistance (MMA) program. This will give recipients the opportunity to make a health plan choice when they apply for Medicaid eligibility. Through the express enrollment process, an applicant's health plan enrollment will be effective immediately after eligibility determination.

Secretary Elizabeth Dudek said, "Express enrollment is the latest step in ensuring the Statewide Medicaid Managed Care (SMMC) program operates efficiently and effectively. The program is currently serving the highest number of Floridians in its history while operating at a lower cost per person, from \$6,564 in FY 2010-11 to \$5,878 in FY 2015-16. As well as offering the highest quality of services in the history of the Florida Medicaid program. Express enrollment will eliminate the need for new enrollees to wait before accessing the benefits our health plans offer, including robust provider networks, expanded benefits and care coordination for Florida families."

The Statewide Medicaid Managed Care's [HEDIS scores](#) showed the SMMC program is delivering the highest level of care in program history, and consumer satisfaction surveys for the MMA and Long-term Care programs revealed that consumer satisfaction numbers for Florida's Managed Medical Assistance (MMA) program and Long-term Care plan have reached exceptional levels. A snapshot with more details on the quality of the programs is available on [AHCA's website](#).

Individuals may choose an MMA plan when they submit a Medicaid application through the Department of Children and Families. Applicants will be able to make their plan selection at <http://www.smmcexpressenrollment.com> or by calling 1-877-711-3662. Choice counselors are available to assist in selecting a plan that best meets their needs. If a plan is not selected the Agency will automatically assign recipients to a health plan once they are determined to be eligible. After they are enrolled, recipients will have 120 days to choose a different plan in their region.

For more information about express enrollment, please visit the express enrollment website by clicking on the following:

http://ahca.myflorida.com/medicaid/statewide_mc/express_enroll.shtml



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The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 48,500 health care facilities and 45 health plans, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).